



## **Public Notice: Beware of Fraudulent Activities Misusing the DBS Bank India Brand Name**

We have learnt about some fraudulent activities involving individuals or entities falsely claiming to represent "DBS Securities." These fraudsters are using platforms like WhatsApp to mislead individuals into financial scams.

They solicit funds through non-DBS accounts, offering false promises of high returns. We want to clarify that DBS Bank India does not have any entity called "DBS Securities."

Furthermore, DBS will never:

- Contact you via WhatsApp groups or unauthorized platforms for investment advice.
- Guarantee abnormally high returns.
- Request funds to be deposited into non-DBS accounts.

We are working closely with authorities to address this issue. Meanwhile, we urge you to remain vigilant and take the following precautions to protect yourself from fraud:

### **1. Verify the Source:**

- All legitimate information about our products and services will always be communicated via our official channels:
  - Website: [www.dbs.com/in](http://www.dbs.com/in)
  - Mobile apps: *digibank by DBS* and *DBS IDEAL*
  - Email: [customercareindia@dbs.com](mailto:customercareindia@dbs.com)

### **2. Be Wary of Unsolicited Offers:**

- Avoid messages or calls promising high returns with minimal risk.

### **3. Protect Your Personal Information:**

- Do not share sensitive details such as passwords, banking information, or KYC documents unless you are certain of the source's legitimacy.

### **4. Ignore Suspicious Communications:**

- Avoid engaging with unsolicited emails, SMS, or WhatsApp messages, particularly from unknown or suspicious international numbers. Do not click on links from unverified sources.

### **5. Report Suspicious Activity:**

- Report any suspicious communication claiming to be from DBS through email - [customercareindia@dbs.com](mailto:customercareindia@dbs.com) or phone - 1860 267 1234 / 1800 209 4555.

Your awareness and caution are key to preventing financial scams. Let us work together to ensure your financial security.

**DBS Bank India Limited**