

Investor Complaints' register

Data for every month ending Feb 2024:

Sr. No.	Received from	Pending as at the end of last Month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
5	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints for the financial year:

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	Apr 2023	Nil	Nil	Nil	Nil
2	May 2023	Nil	Nil	Nil	Nil
3	Jun 2023	Nil	Nil	Nil	Nil
4	Jul 2023	Nil	Nil	Nil	Nil
5	Aug 2023	Nil	Nil	Nil	Nil
6	Sep 2023	Nil	Nil	Nil	Nil
7	Oct 2023	Nil	Nil	Nil	Nil
8	Nov 2023	Nil	Nil	Nil	Nil
9	Dec 2023	Nil	Nil	Nil	Nil
10	Jan 2024	Nil	Nil	Nil	Nil
11	Feb 2024	Nil	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

MB License issued in Jan 2022

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2020-21	NA	NA	NA	NA
2	2021-22	Nil	Nil	Nil	Nil
3	2022-23	Nil	Nil	Nil	Nil
4	2023-24	Nil	Nil	Nil	Nil
	Grand total	Nil	Nil	Nil	Nil

MB License issued in Jan 2022 and hence, previous years are Nil