

DBS IDEAL

First Time Login

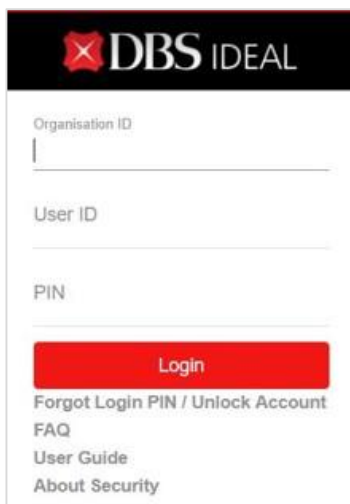


01 First Time Login

2 ways to access IDEAL, DBS corporate internet banking:

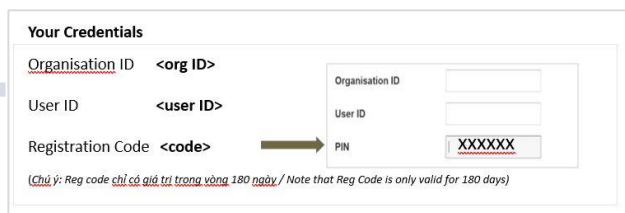
1. Go to <https://ideal.dbs.com>
2. Go to www.dbs.com. Go to 'Login to DBS IDEAL' under Login

If you are holding a Physical Token

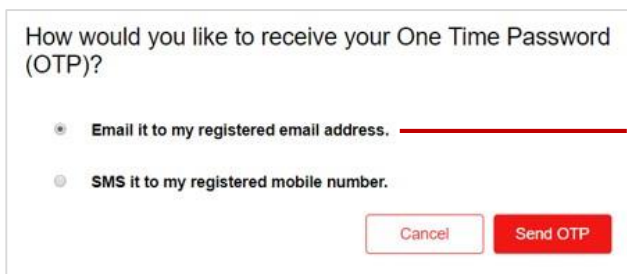


The login page features the DBS IDEAL logo at the top. Below it are input fields for Organisation ID, User ID, and PIN. A red 'Login' button is positioned below the PIN field. At the bottom, there are links for 'Forgot Login PIN / Unlock Account', 'FAQ', 'User Guide', and 'About Security'.

1 Login to IDEAL with your login credentials in your DBS welcome pack.

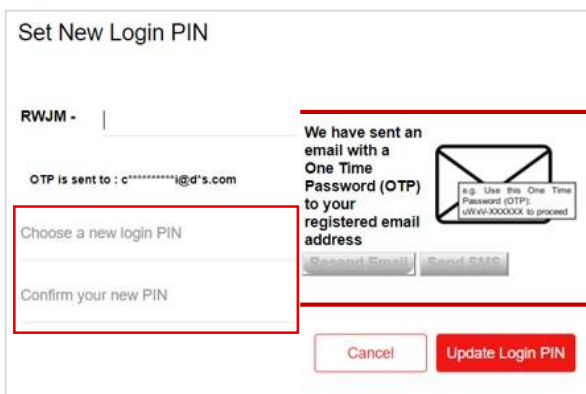


This form is titled 'Your Credentials'. It contains fields for Organisation ID (labeled <org ID>), User ID (labeled <user ID>), and Registration Code (labeled <code>). To the right of the Registration Code field is a PIN field with a masked input 'XXXXXX'. A blue arrow points from the 'Your Credentials' form to the 'Login' button on the previous page. Below the fields, a note states: '(Chú ý: Reg code chỉ có giá trị trong vòng 180 ngày / Note that Reg Code is only valid for 180 days)'.



This screen asks 'How would you like to receive your One Time Password (OTP)?'. It has two radio button options: 'Email it to my registered email address.' (selected) and 'SMS it to my registered mobile number.'. At the bottom are 'Cancel' and 'Send OTP' buttons.

2 Choose for the one-time password (OTP) to be sent to either your email or mobile.



This screen is titled 'Set New Login PIN'. It shows a masked input for the current PIN (RWJM -). Below it, it says 'OTP is sent to: c*****@d's.com'. There are two input fields: 'Choose a new login PIN' and 'Confirm your new PIN'. To the right, a message states: 'We have sent an email with a One Time Password (OTP) to your registered email address'. Below this message are 'Resend Email' and 'Send SMS' buttons. At the bottom are 'Cancel' and 'Update Login PIN' buttons.

3 Enter the 6-digit One-Time-PIN that is sent to your email or mobile.

4 Enter your preferred new 6 digits PIN twice.

5 Click 'Update Login PIN'

Register your Security Device

Token Serial Number
4047070651

Security Access Code
.....

1. Press  to activate

2. Enter your desired 6 digit pin

3. Re-enter pin to confirm



2. Enter Security Access Code

1. Press  to activate

2. Enter your 6 digit pin

3. Press  to get your Security Access Code

Press  to activate



Cancel

Register your Security Device

6 Enter the serial number behind your token


7 Enter the security code on your token
If you are an **approver**, you need to activate your token using the steps on the screen.

8 Click 'Register your Security Device'

If you are using a Digital Token

Download the DBS IDEAL Mobile app on your mobile phone.
(Apple App for iPhone or Google Play Store for other mobile phones).



 You can use the digital token even you change your SIM card (while travelling).

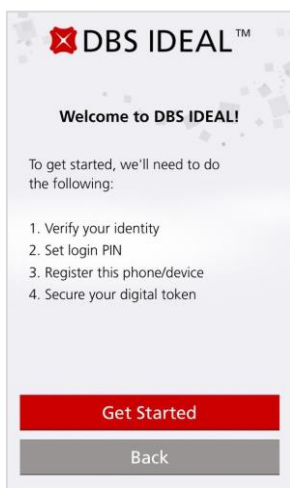
Digital token works only on one mobile at a time.

If you lose or change your mobile, simply download the DBS IDEAL Mobile app on your new mobile phone. Login to IDEAL Mobile and you will be asked to transfer the digital token to your new mobile phone.

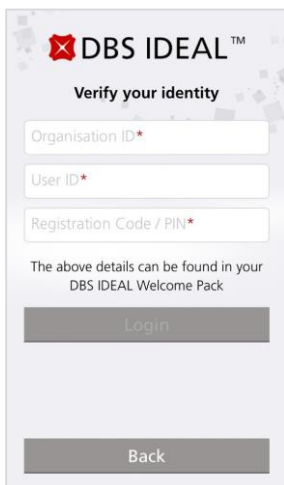


1 Open the app on your mobile, Swipe the screen and click 'Start'.

2 Select 'First time using IDEAL'.



3 Click 'Get Started'.



4 Login with your login credentials in your DBS welcome pack and click 'Login'.

Your Credentials

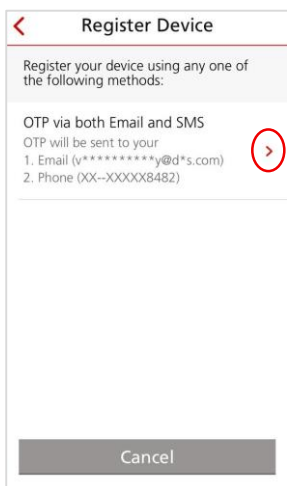
Organisation ID <org ID>

User ID <user ID>

Registration Code <code>

Organisation ID	<input type="text"/>
User ID	<input type="text"/>
PIN	<input type="text" value="XXXXXX"/>

(Chú ý: Reg code chỉ có giá trị trong vòng 180 ngày / Note that Reg Code is only valid for 180 days)



Register Device

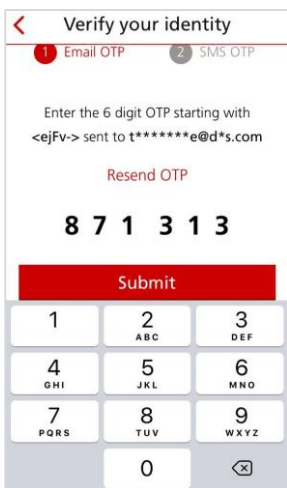
Register your device using any one of the following methods:

OTP via both Email and SMS
 OTP will be sent to your:
 1. Email (v*****y@d*s.com)
 2. Phone (XX-XXXXX8482)

Cancel

5

Click the red arrow button.
 A one-time PIN will be sent to your email first followed by your mobile phone.



Verify your identity

1 Email OTP 2 SMS OTP

Enter the 6 digit OTP starting with
 <ejFv-> sent to t*****e@d*s.com

Resend OTP

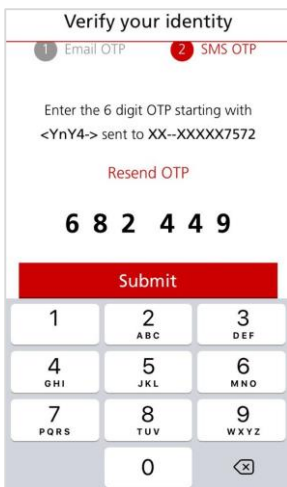
8 7 1 3 1 3

Submit

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0	<X	

6

Enter the 6 digits OTP that is sent to your email.
 Click 'Submit' after entering the OTP.



Verify your identity

1 Email OTP 2 SMS OTP

Enter the 6 digit OTP starting with
 <YnY4-> sent to XX-XXXXX7572

Resend OTP

6 8 2 4 4 9

Submit

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0	<X	

7

Enter the 6 digits OTP that is sent to your mobile number.
 Click 'Submit' after entering the OTP.

Set login PIN

Welcome LE THAI ANH

Enter a login PIN*

Re-enter the login PIN*

Your PIN cannot contain running numbers (e.g. 345678)
Your PIN also cannot contain 3 consecutive identical digits (e.g. 8299922)
Your PIN needs to be between 6 to 9 digits.


Confirm your login PIN

8


Enter your new preferred login PIN.
Re-enter the new PIN..

Secure your digital token

Use a PIN lock to secure your digital token

 Use Pin Lock

Simplify your login by using your fingerprint everytime the digital token is used

 Use Touch ID ☒
The PIN lock will be used when Touch ID encounters a problem

Continue

9

You will be asked for a PIN for your digital token. This PIN can be *different* from the PIN you set for your mobile.

You have the option to use 'Touch ID' to access your digital Token. It is selected by default.


10

Click 'Continue'.

Secure your digital token

Enter PIN to secure your Digital Token

○ ○ ○ ○ ○ ○

1 2 3
4 5 6
7 8 9
0 

Continue

11


Enter your preferred 6-digit PIN for your digital token.
Click 'Continue'.

Secure your digital token

PIN accepted

Enter PIN again to confirm

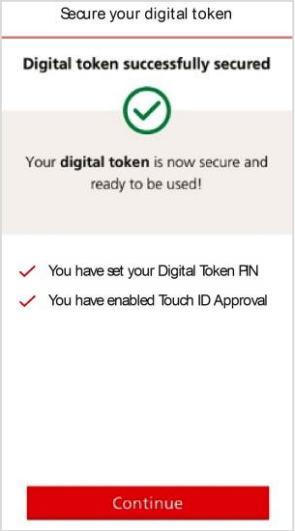
○ ○ ○ ○ ○ ○

1 2 3
4 5 6
7 8 9
0 

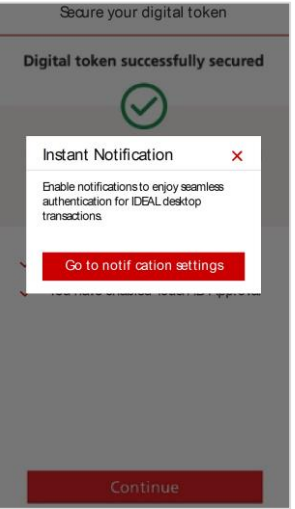
Continue

12

Re-enter your login PIN.
Click 'Confirm'.



13 Click 'Continue'



14 Click 'Go to notification settings' to enable bank notification on your IDEAL mobile.