Terms and Conditions

- 1. This offer is applicable only for Visa Infinite Cardholders
- 2. Maximum no of rooms that can be booked at one time is 2, which is subject to availability
- 3. This service can be availed unlimited times and will only be for the eligible cardholder. All eligible customers can avail fix discount of 15% every time if this service is booked. All the bookings are to be made 36 hours prior to the scheduled service usage.
- 4. Room preferences are kept on priority, subject to availability, but not guaranteed.
- 5. 24 hours check-in/ check-out time.
- 6. Guest Photo-ID & valid tickets/boarding pass will be required at the time of checking in for all guests.
- 7. Accurate flight details are mandatory; failing to produce the same hotel reserves the right to withdraw/cancel the reservation.
- 8. In case the number of passengers exceed from the number stipulated at the time of booking, we shall review the situation and may or may not extend the service for add-on passenger. Charges must be settled before the service for add-on passengers.
- 9. Maximum duration of the stay should be 48 hours, as per airport security rules & regulation
- 10. Children up-to 10 years of age can stay with two adults when sharing existing bedding without any extra
- 11. All cancellations made within 24 hours of scheduled arrival are subject to a cancellation fee amounting to the entire stay charges plus applicable taxes. Please do contact us to amend your reservation at bookings@dreamfolks.in
- 12. Note:
- DreamFolks shall endeavor to process refund if applicable, within 15 days from the date of cancellation. The purpose of calculating cancellation charges, booking amount shall mean the total amount (Including taxes) paid by the guest.
- In case of "No-Show" 100% of booking amount will be adjusted as cancellation charges.
- AAI reserves the right to suspend these activities in case of a threat to passenger security and safety. Under these circumstances, DreamFolks will not be held liable for non-execution of service.

No refund will be made in case of the following:

- Wrong information about travel details of guest(s) during the booking process;
 No-Shows;
- Rooshows,
 Booking amount paid for service add-ons;
 Delayed/missed/cancelled flights;
- 5. Late arrival at the airport which results in denied check-in or boarding by the airlines;
- 6. In case of any misconduct or any unlawful or prohibited activity by the guest(s)
- 1. Offer details as shown are based on information provided by the Merchant. No warranties are made by Visa that the information is correct. Please check directly with Merchant to confirm availability and validity of the Offer.
- 2. The Merchant is the sole provider of all goods and/or services under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services under this Offer shall constitute a contract solely between the merchant and him/her, and Visa is not, nor will become, a party thereto.
- 3. By utilizing or attempting to utilize any of the goods and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that:
 - Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a "Claim") shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.
 - Without prejudice to the foregoing, and to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.