

Terms and Conditions

1. This offer is applicable only for Visa Infinite Cardholders.
2. This service can be availed unlimited times and will only be for eligible card holder.
3. All eligible customers can avail flat discount of 25% every time a service is booked.
4. We cannot guarantee a specific therapist or gender. All therapists are always trained in both treatment and draping protocols to ensure your comfort.
5. It's as per the discretion of spa to modify, eliminate and add to their facilities from time to time.
6. Spa guests must be 18 years of age or older to avail service, if without the approval or accompaniment of an adult.
7. Service is offered on first come first basis; in case therapists are busy, passenger may have to wait until therapist is available for next session. If passenger is not able to avail the service due to change in flight time/ unavailability of therapist, voucher can be availed within 30 days of booking.
8. Duration of the wellness therapy will be 30 minutes per session.
9. This voucher is non-exchangeable for any other goods and services other than its intended for and is non-refundable.
10. Offer details as shown are based on information provided by the Merchant. No warranties are made by Visa that the information is correct. Please check directly with Merchant to confirm availability and validity of the Offer.
11. The Merchant is the sole provider of all goods and/or services under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services under this Offer shall constitute a contract solely between the merchant and him/her, and Visa is not, nor will become, a party thereto.
12. By utilizing or attempting to utilize any of the goods and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that:
 - Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a "Claim") shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.
 - Without prejudice to the foregoing, and to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.