

## Terms and Conditions

1. This offer is applicable only for Visa Infinite Cardholders.
2. This service can be availed unlimited times and will only be for eligible card holder.
3. All eligible customers can avail fix discount of 15% every time a service is booked.
4. All bookings are to be made at least 48 hours prior to the travel.
5. Sleeping Pods/Nap rooms can be booked as per hourly slot availability depending on airport location.
6. Guest Photo-ID & valid tickets / boarding pass will be required at the time of checking in for all guests. Accurate Flight Details are mandatory; failing which airport partner cannot guarantee the reservation.
7. Children up to 5 years can stay with one adult when sharing existing sleeping pod without any extra charge, same is at the discretion of the provider.
8. All areas within the Nap rooms/Sleeping Pods have been identified as Non-smoking areas.
9. "No-shows" amounting to the original stay charge (including taxes) will be charged for any reservation not claimed 60 minutes after guest's flight arrival or 15 minutes after the arrival time as advised by guest while making the reservation.
10. All cancellations made within 48 hours of arrival are subject to a cancellation fee amounting to the entire stay charges plus applicable taxes. Please do contact us to amend your reservation at [bookings@dreamfolks.in](mailto:bookings@dreamfolks.in)
11. If you have not checked in by scheduled booking time, a NO-SHOW charge of one pod, plus tax will be charged as cancellation. No refund will be made in case of the following:
  - Wrong information about travel details of guest(s) during the booking process
  - No-Shows;
  - Booking amount paid for service add-ons;
  - Delayed/missed/cancelled flights;
  - Late arrival at the airport which results in denied check-in or boarding by the airlines;
12. In case of any misconduct or any unlawful or prohibited activity by the guest(s).
  - Offer details as shown are based on information provided by the Merchant. No warranties are made by Visa that the information is correct. Please check directly with Merchant to confirm availability and validity of the Offer.
  - The Merchant is the sole provider of all goods and/or services under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services under this Offer shall constitute a contract solely between the merchant and him/her, and Visa is not, nor will become, a party thereto.
    - By utilizing or attempting to utilize any of the goods and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that:
    - Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a "Claim") shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.
    - Without prejudice to the foregoing, and to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.