

Terms and Conditions

International Patients:

1. Discounts only for Valid Visa Cardholders.
2. Only when payment is made through Visa card, the transaction will be eligible for the benefit.
3. No discount applicable on expired cards (month/year).
4. No two discounts or ongoing promotional benefits can be clubbed.
5. Valid Visa Card Holder and Relatives.
6. Relatives include Parents, Spouse and Kids of the Named Valid card holder through which the transaction is to be made.
7. Valid Government ID Proof in case of the service taker and the card holder is the same.
8. In case of dependent – an ID proof of the patient and an ID proof which states the relationship. Example: If Prachi is the patient and the card used if of her father, then PAN CARD/ PASSPORT/ AADHAR CARD can be used as an ID proof, to justify the relationship.

Domestic Patients:

1. Drugs, Disposables, consumables, blood components, implants, devices etc. are excluded from discount.
2. All daycare procedures are excluded from the discount.
3. No discount on investigations other than lab and Radiology.
4. No discount on Outsourced Tests and No Discount on CT, PET – CT, and MRI.
5. No discount on any component of any pre-defined packages (In Patient services).
6. Relatives include Parents, Spouse and Kids of the Named Valid card holder through which the transaction is to be made.
7. Valid Government ID Proof in case of the service taker and the card holder is the same.
8. In case of dependent – an ID proof of the patient and an ID proof which states the relationship. Example: If Prachi is the patient and the card used if of her father, then PAN CARD/ PASSPORT/ AADHAR CARD can be used as an ID proof, to justify the relationship.
9. No Discount to TPA/Insurance patients (In Patient services).

Visa Terms and Conditions

1. Offer details as shown are based on information provided by the Merchant. No warranties are made by Visa that the information is correct. Please check directly with Merchant to confirm availability and validity of the Offer.

2. The Merchant is the sole provider of all goods and/or services under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services under this Offer shall constitute a contract solely between the merchant and him/her, and Visa is not, nor will become, a party thereto.

3. By utilizing or attempting to utilize any of the goods and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that:

o Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a "Claim") shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.

o Without prejudice to the foregoing, and to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.

4. Medanta-The Medicity, VISA and DBS reserves the right to modify these terms & conditions at any time.