

Time Limit

Time Norms for disposal / sanction of mortgage loan applications:

| Limits | Time Limit for Disposal |
|-------------------------------------|-------------------------|
| Home Loans / Loans against Property | Within 15 days* |

*** From the date of receipt of the completed Application, KYC and subject to all clarifications / information required for processing the loan proposals and are received by respective sanctioning authorities.**

1. Bank will review the loan applications received and if additional details / documents are required, the same will be intimated to the borrowers by the bank within such reasonable period of time.
2. All rejection of loan applications received will be conveyed in writing for rejection of the loan application.