



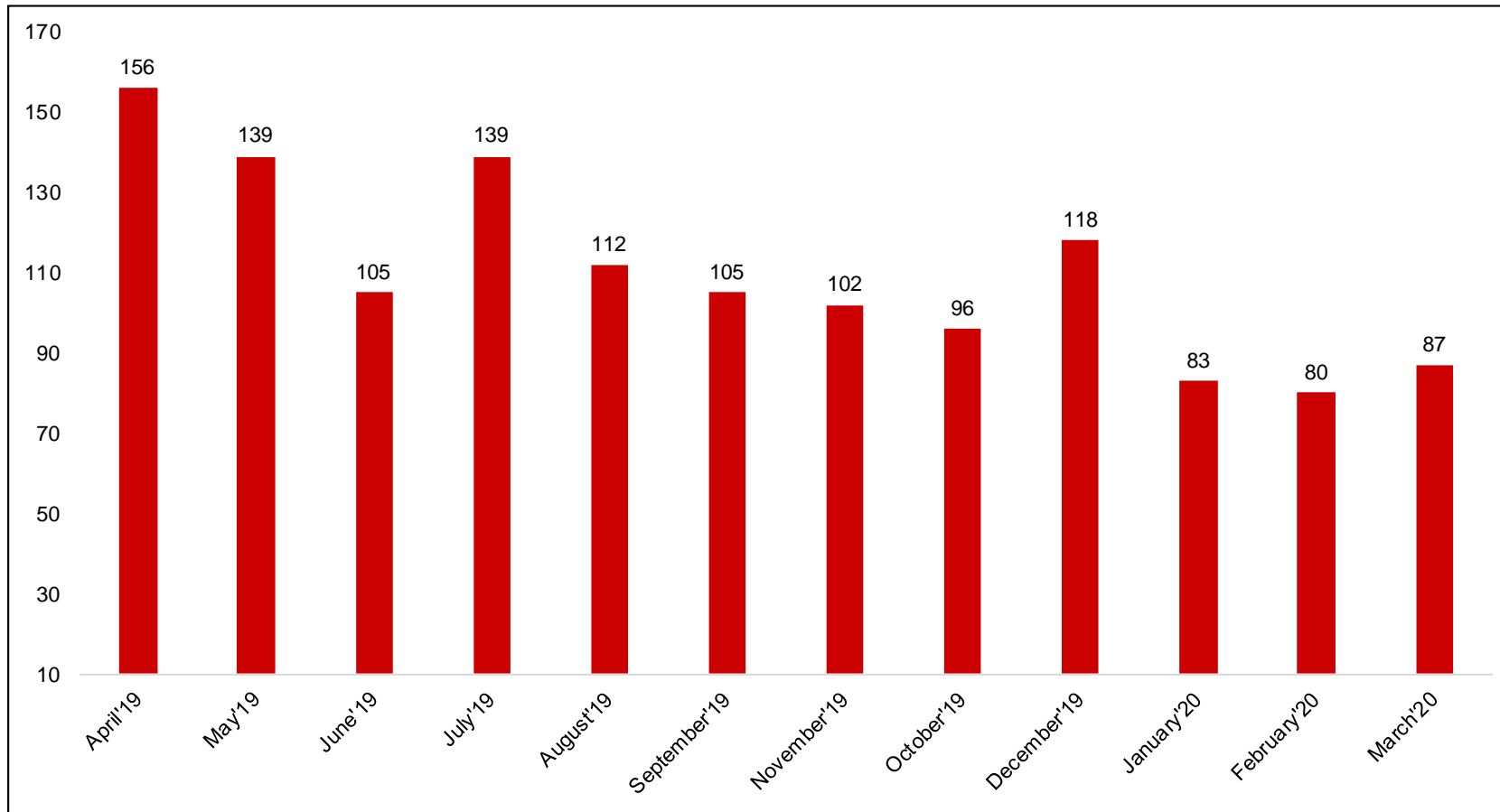
Live more,
Bank less

COMPLAINTS' ANALYSIS

April 2019 – March 2020



COMPLAINTS VOLUMES : MONTH-WISE BREAK UP

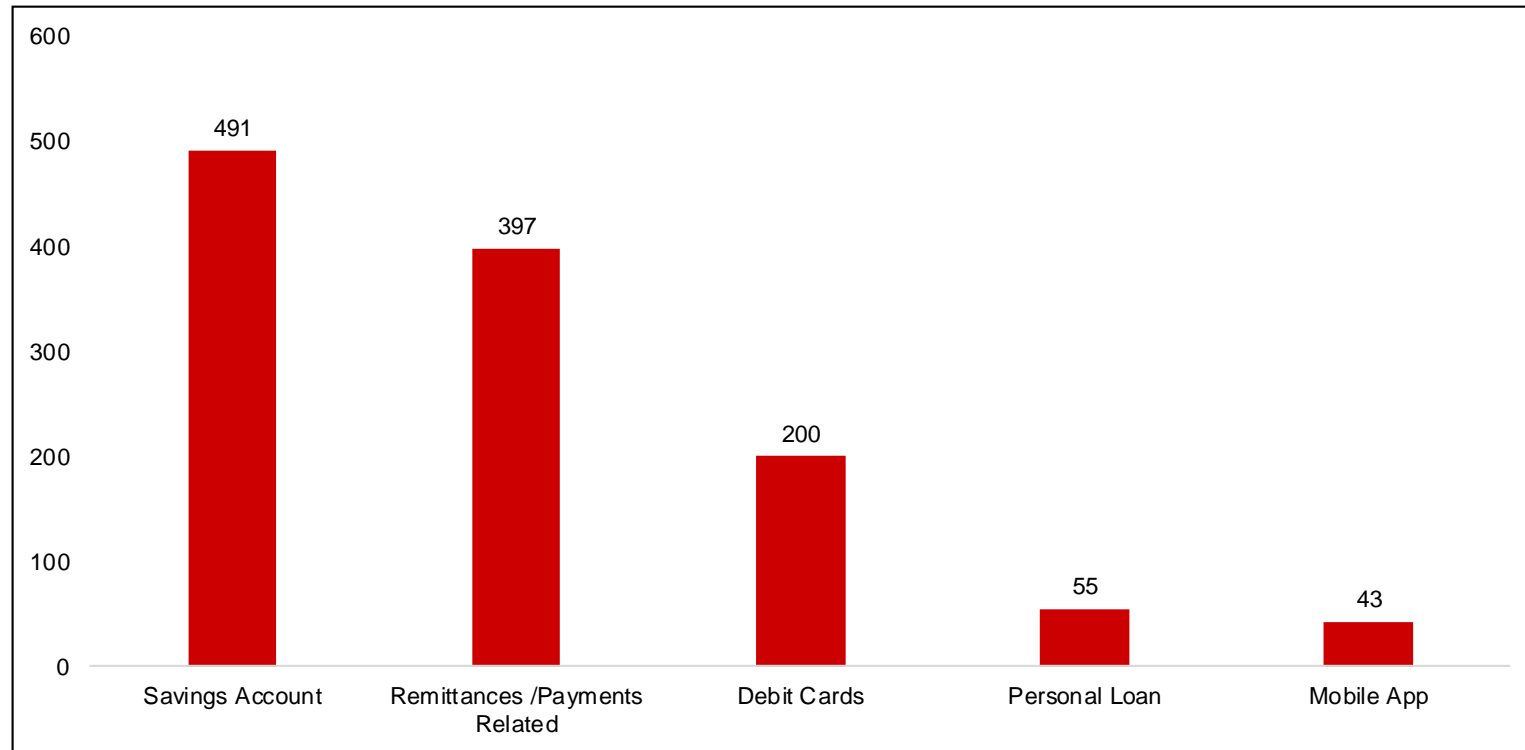


Banking Ombudsman:

NIL awards for the period April'19 to March'20



TOP COMPLAINT CATEGORIES



Thank You

