

Please complete all fields of this Form in CAPITAL LETTERS and countersign any corrections / overwriting on the form. Please strike out all blank sections in the form prior to submission.

[illegible]

CHEQUE STOP PAYMENT REQUEST

Returned cheque not received: _____
 Cheque No. _____ Date _____ Amount _____
 Drawn on _____ deposited at _____

ACCOUNT TRANSFER

From Branch _____ To Branch _____ OR From Sol ID

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 To Sol ID

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Reason for Transfer of Account _____

DEBIT CARD

[illegible]

CREDIT CARD

Please link my DBS Bank Credit Card [REDACTED] to the account mentioned above.

MINOR TO MAJOR - GUARDIAN DECLARATION

1. I/we _____, _____ (relationship of the guardian) hereby declare that the minor has turned Major. I/we request DBS Bank to convert the status from Minor to Major in the account as per the details provided.

2. I/we would like to ☐ Continue* / ☐ Discontinue as a Joint Holder in the account. I / we confirm all the transactions in the account are carried out by me/us and DBS Bank will not be responsible for any transactions in the Minor u/g guardian account.

*In case of continuation as Joint holder, the application should be signed by all Account holders

**Account opening form and KYC of Minor turned Major to be collected along with the joint holder KYC if not available

MOBILE NUMBER DECLARATION

I

 am holding the afore-mentioned account with DBS Bank. I hereby confirm that my present mobile number is

 and that the same may be updated in the bank's records for sending any communication related to my above account, as well as transaction advises. I also authorize the bank to contact me on the above mentioned number for doing verification call backs or checks to confirm the veracity of any transaction, as deemed fit by the bank. I confirm that the said mobile number is held by me and is not in use by any other third party and I under take that I shall duly and promptly inform the bank if and when my mobile number changes.

Signature (1st Account Holder)

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Signature (2nd Account Holder)
(To be signed by the holder making the request)

Signature (3rd Account Holder)

OTHERS

☐ Mode of Operation (MOP) updation ☐ Joint to single account ☐ Single to joint account ☐ Addition of applicant ☐ Deletion of applicant

1. Customer ID:

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(Please fill the CPF form for Customer ID creation along with KYC documents)

Mode of operation to be changed: _____

Relation with primary applicant: _____

[illegible]

(Please fill the CPF form for Customer ID creation along with KYC documents)

Mode of operation to be changed: _____

Relation with primary applicant: _____

☐ Other requests

Type of request: _____

Type of Documents submitted for : _____

Document Number : _____

☐ Family mapping -
Primary member - CJE

[illegible]

Name of the primary applicant _____

Primary applicant Signature

☐ Form 15G/H Submission: I hereby submit Form 15G/H for the Term Deposits held in DBS Bank India Limited, India and request you to please have the tax exemption updated for the above customer ID.

Document attached ☐ Form 15G (individuals of age < 60 Yrs) ☐ Form 15H (individuals of age 60 yrs of more)

Note: Please submit the above forms in duplicate.

Reversal of charges :

[illegible]

I/We undertake to keep henceforth a Minimum Amount Balance of Rs. _____ (In case of A verage Balance Non-Maintenance Charges only)
I/We also acknowledge that all other applicable charges with regards to my account have been communicated to me and I/We will abide by the same.

Consent for Marketing Offers :	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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I/We would like to receive from DBS Bank India Limited materials and information through telephone calls, all forms of mobile/platform messaging (including SMS or MMS or WhatsApp, etc.), fax, email and/or post. I/We, further authorise DBS Bank India Limited to exchange or share any or all my/our data and information provided herein including personal data with DBS Bank affiliates, service providers, and other persons as DBS Bank India Limited may deem necessary for the purpose of marketing and cross-selling of various products and services to me/us, processing and use of such data/information by such persons, or furnishing of such processed data/information to other persons, as may be required, and I/We shall not hold DBS Bank India Limited liable for sharing or use of such data/information or otherwise.

DISPUTE/FRAUD TRANSACTION REPORTING

I hereby submit loss card liability/Fraud on card number

[illegible]

Nature ☐ Lost Card ☐ Stolen Card ☐ Fraud ☐ Others _____

Type of Fraud: ☐ ATM ☐ POS ☐ Online (Please Specify)

Date of reporting of card loss: _____ (If already reported)

Transaction details:

Date	Merchant / ATM ID	Amount (₹)	Transaction Reference Number

Note: Please attach A) copy of statement for the above transactions, B) FIR copy, C) claim form

IDENTITY DOCUMENTS

ID proof submitted along with the form : ☐ Passport ☐ Driving License ☐ Voter's ID Card ☐ NREGA Job Card ☐ UID (Aadhar) ☐ Others _____ (please specify)

TERMS AND CONDITIONS

Account Conversion/Family Tagging - I/We agree & understand that once my/our account is converted as above, I/We shall continue to be bound by the rules & regulations, terms & conditions and the revised charges/tariff applicable to the new account, debit card and international limits as available on the Bank's website and as amended from time to time. I/We am/are aware that the updated terms and conditions & the tariff schedule are available on www.dbs.com/in for future references. I/We further agree to abide by the terms and conditions governing the accounts and the respective services linked to my/our account including the Bank's Debit Card, as available on the Bank's website. I/We am/are aware that the new debit card that will be issued to me will have the same name as my previous Debit card and will be linked to my new account. In case there are any changes to the same, I/We will sign a separate Debit card form. I/We understand that my/our existing debit card/s, if any, will be hot listed within 30 days from the date on which the new debit card is issued to me. Not applicable for NRO Accounts -NRO Debit card will get blocked immediately. You will need your Debit Card to activate your Mobile Banking/Internet Banking. The nomination on debit card, where applicable, will be as per the nomination provided in saving/current account.

Transaction dispute: The request was completed for authorizing the Bank to take action as requested in this service request form. I hereby also confirm that I have not suppressed / concealed any information related to dispute/fraud claim and no such similar claim have been made with insurance company. I hereby also confirm that the signature provided below pertains to myself and would irrevocably and unconditionally undertake to indemnify DBS Bank India Limited, ("Bank") and save it harmless against all costs, expenses, charges, claims (including all attorney's fees) for defending a claim or claims, that the Bank may suffer or incur in consequence of or arising from the Bank acting in case of signature mismatch.

Marketing offers: At DBS Bank India Limited we always strive to serve you better. One of our ways is to ensure that you are kept up to date with our latest promotions, as well as any products & services that may be suited to your needs. If you have opted to receive marketing materials and information from us via, mobile messaging or telephone calls, you will receive, mobile messages or calls from us only if your number is not on the National Do-Not-Call Register. Notwithstanding anything written herein above you may receive some communication from us (emails/SMS/calls, etc) irrespective of you being on "The Do Not Disturb" list for the following reasons: a) In response to your queries you have made to DBS Bank India Limited in writing or verbally. b) Calls made to verify the details furnished by you under any application to DBS Bank India Limited. c) Calls made to conduct credit checks or card misuse related checks in the event of any irregular transaction being observed. d) Calls made to abide by the regulations including for internet banking passwords / change in static data.

Customer Declaration: I hereby authorize DBS Bank India Limited to execute the above-mentioned requests pertaining to my DBS Bank India Limited Account. I have read and understood the Terms & Conditions relating to various services offered by the Bank. I am aware of charges applicable for various services offered and I accept and agree to be bound by the said Terms & Conditions. The terms and conditions for these services are available on the Bank's website www.dbs.com/in. I further authorize the Bank to debit my Account towards any applicable charges for any / various service / services provided as applicable from time to time. I/We hereby confirm and declare that the data and information provided herein is true, correct, complete and up to date in all aspects and I/We have not withheld/suppressed any information. I/We agree and understand that any false information given by us or withholding/suppression of any material fact will render my account for suspension or closure and further action. I have read and understood the terms and conditions and agree to keep the Bank indemnified against all liabilities, claims, proceedings, actions, and damages in relation to or arising out of the Bank accepting my / our request and transmitting information through electronic means. Bank shall not be held responsible for any loss that I may suffer due to incorrect mobile number / email address / mailing address furnished by me / us and non-delivery / delays of all correspondence / alerts due to any other technical reasons. Deliverables if any, will be sent to the mailing / communication address as per the latest records available with the Bank. I hereby authorize DBS Bank India Limited to execute the above-mentioned Requests pertaining to my DBS Bank India Limited Account.

1st Applicant Signaturd

2nd Applicant Signaturd

3rd Applicant Signaturd

CIF ID

CIF ID

CIF ID

Name: _____

Name: _____

Name: _____

FOR BANK USE

Certified that this Request Form is complete in all respects, all relevant documents have been checked and obtained.

Date :

Please process this request.

Branch Checklist : Request received through:	<input type="checkbox"/> Walk-in: <input type="checkbox"/> Self <input type="checkbox"/> Bearer <input type="checkbox"/> Relationship Manager / Staff <input type="checkbox"/> Mail-Courier
ID proof submitted along with the from:	<input type="checkbox"/> PAN <input type="checkbox"/> Passport <input type="checkbox"/> Driving License <input type="checkbox"/> Aadhar <input type="checkbox"/> Others (Please specify) _____
Attending Officer's:	Name _____ Signature _____ Employee ID _____
Call back done on contact number:	Country Code : <input type="text"/> <input type="text"/> <input type="text"/> Contact Number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Date & Time: _____
Call back done by officer's Name & Signature:	Name _____ Signature _____ Employee ID _____
Customer Signature verified by:	Name _____ Signature _____ Employee ID _____
IDs sighted (details)	ID Type _____ ID Number: _____



Live more,
Bank less

Customer Care (24x7): **India Helpline (Toll number)** :+91 267 1234
International Helpline :+91 44 6685 4555
From Singapore (only) :800 852 6186

Email: customercareindia@dbs.com | Visit us at: www.dbsbank.in