

## **Terms and Conditions for BookMyshow offer on Bajaj Finserv DBS Bank SuperCard**

**Offer:** BookMyShow voucher worth Rs. 250 on spending Rs. 500 or more using the Bajaj Finserv DBS Bank SuperCard ('Credit Card') during the Offer Period.

**Offer Period:** 15<sup>th</sup> September 2022 to 30<sup>th</sup> September 2022 (both days inclusive)

**Eligibility:** Transaction of minimum of ₹ 500 or above within the Offer Period for Cardholders who have received the physical Credit Card and haven't carried out any purchase transaction prior to the Offer Period.

### **Terms & Conditions**

- This Offer is brought to you by DBS Bank India Limited ("DBS"/"DBS Bank").
- The required eligible spends amount can be broken into multiple transactions.
- Cardholder(s) shall qualify to earn BookMyShow voucher upon fulfilling the qualifying retail spends transactions criteria. Retail transaction means any purchase of goods or services made using the Credit Card.
- All retail purchase made at Point of Sale (POS), Online purchase or Contactless transaction shall be considered eligible.
- The Offer is applicable on spend made using Credit Card only.
- Any transaction which has been subsequently reversed shall not be considered while calculating the total spends.
- The Card holder will have to pay internet handling fee / convenience fee as applicable on ticket.
- The voucher will be shared with the Card holder(s) within 30 days of end of Offer Period on a best effort basis to all valid and active Cardholders only.
- DBS Bank reserves the right to disqualify any cardholder/s from the benefits of the offer. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the program.
- The Offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever.
- All disputes under this Offer are subject to the exclusive jurisdiction of the competent courts / tribunals of Mumbai.
- DBS Bank shall not be obliged to make any public announcements of the results of the Offer.
- In all matters relating to this Offer, the decision of DBS Bank shall be final and binding.
- Participation in this Offer is voluntary. By participating in the Offer, the participants would have deemed to read, understood and agreed to be bound by the terms and conditions contained herein.
- Cardholders shall not be entitled to compensation / benefits in any form whatsoever in lieu of the Offer being availed.
- The voucher will be shared through SMS & Email by PoshVine which is an empaneled partner with DBS Bank for Loyalty Programme Management.
- The following spends shall not be considered as qualifying retail spends for the purpose of this Offer:

- Cash advance including but not limited to such other transactions which may be considered as cash advance(s) to the sole discretion.
  - Service charge or interest levied for non-payment or part payment of the amount due on the Credit Card.
  - Late payment charges and any other fees/charges in relation to and/or connected with the Credit Card.
  - Joining fee and the renewal fee for the primary/add-on Credit Cards, if any.
  - Expenditure in the form of EMI transactions, Balance Transfer (BT) etc.
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- This Offer is valid for specific Cardholder(s) only as mentioned in the Eligibility criteria.
  - This Offer is valid once per Cardholder during offer duration.
  - This Offer is non-transferable, non-negotiable and cannot be exchanged or redeemed for cash or kind.
  - If the customer ceases to be a Credit Card holder at any time during the Offer Period, all the benefits under the Offer shall lapse and shall not be available. If the Cardholder closes the Credit Card account and if that customer had qualified for the Offer, then all the benefits under the Offer shall lapse and shall not be available to the customer.
  - DBS Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods/ services availed of by the Cardholder under the Offer.
  - DBS Bank shall not be liable in any manner whatsoever if customers transaction fails or Offer is not configured or could not be availed due to technical issues, network issues, computer malfunction or any reason outside DBS Bank's reasonable control.
  - DBS Bank makes no warranty or representation towards the quality, service, type, use, suitability, delivery, merchantability or otherwise of the goods and services offered on BookMyShow or PoshVine Platform under the Offer and shall not entertain any dispute regarding the same. DBS Bank is not the seller or provider of the goods and services offered under the Offer. Any dispute or claim arising out of or in relation to availing the benefits under the Offer must be resolved by the Customer as per BookMyShow's and/or PoshVine's grievance policy without any reference to DBS Bank. DBS Bank shall not be liable for any defect in the quality of the goods/ deficiency or inadequacy in the services availed from BookMyShow Platform. Cardholder hereby understands, acknowledges and agrees not to hold DBS Bank responsible or liable for, any losses, damages, costs, charges, expenses, claims (whether direct or indirect), actions or demands suffered by the Cardholder in relation to availing the benefits under the Offer.
  - All queries with regards to the Offer will be valid/open for escalation only up to 90 days from the end of Offer Period post which the DBS Bank will not entertain any queries.
  - In the event of any inconsistency between these Terms & Conditions and any advertising, promotional publicity and other materials relating to or in connection with this Offer, these Terms and Conditions shall prevail.
  - This Offer shall be subject to all applicable laws, rules and regulations which are in existence, and which may be promulgated anytime by any statutory authority.
  - You consent to our collection and use of your personal data and the use and disclosure of your personal data by / to third parties for the purpose of the Offer. You agree to the terms of the DBS Bank Privacy Policy, a copy which can be found at <https://www.dbs.com/digibank/in/privacy-policy.page>.

- DBS Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw or discontinue it altogether.
- The terms & conditions of the Offer shall be in addition to and not in derogation of Credit Card terms and conditions.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the customer and DBS bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- For any queries related to the Offer, customer can write to us on [supercardcare@dbs.com](mailto:supercardcare@dbs.com) or contact on our 24 hours Customer Service number: 1860 267 6789 or our overseas customer service number +9144 69046789.

#### **Standard Terms and Conditions applicable on Promo codes**

- Promocode will only be adjusted against the ticket cost. BookMyShow Convenience Fees (if any) and/or any additional amount of transaction to be borne by the voucher user by using Bajaj Finserv DBS Bank SuperCard.
- Promocode can be used only once within the validity period.
- Tickets need to be booked a minimum of 2 days in advance.
- Promocodes are locked to the BIN (first 6 digits of card number) 442783 & 418269.
- Promocode to be valid for 3 months from the date of communication to Card holder.
- Promocode can be redeemed only on BookMyShow Website/Mobile App and cannot be redeemed directly at the Cinema/Venue Box Office.
- Promocode can be redeemed on the purchase of tickets for Movies available on BookMyShow. Promocodes work on non-extension clause and order once confirmed cannot be Cancelled or Refunded.
- Promocodes are valid PAN India across all Cinemas/Partners associated with BookMyShow.
- If lost/misused, the Promocodes cannot be replaced. Void if resold, cannot be exchanged for points or cash and cannot be re-validated once past expiry date.
- In addition to these BookMyShow Promocode Terms and Conditions, BookMyShow Vouchers and their use on our Website are also subject to BookMyShow's General Terms of Use and BookMyShow's decision will be final in case of any dispute.
- Any assistance with regard to the utilization and or redemption of the Promocode shall be addressed directly by BookMyShow and any queries regarding the same which is received by the Merchant shall be immediately diverted to BookMyShow.
- The Company shall distribute per Promocode to a single customer and the same code cannot be further re-distributed to a different customer.
- BookMyShow Terms and Conditions Apply.

### **Promocodes Steps to Redeem-**

- Log on to [in.bookmyshow.com](http://in.bookmyshow.com) Or on BookMyShow Mobile Application. Select Location, Event, Venue, Show Date & Time & Seats of your preference as the logic flows. On the payment page, go to "**Unlock Offers or Apply Promocodes**" & enter the voucher e-code in the text box & click on "**Apply**" button to avail the offer.

Note: At the end of the successful transaction, Booking ID gets generated which needs to be exchanged at the Cinema/Venue Box Office for actual tickets.

- Email/SMS confirmation will be sent on the Email Address/Mobile Number provided while completing the transaction.
- For any assistance, reach out to BookMyShow's Customer Support on <https://support.bookmyshow.com/support/home> or write to us on [helpdesk@bookmyshow.com](mailto:helpdesk@bookmyshow.com)