

Terms and Conditions for offer on Bajaj Finserv DBS Bank SuperCard

Eligible Customers – Customers who haven't made any purchase transaction on the Bajaj Finserv DBS Bank SuperCard ("Credit Card") post 61 days of card issuance till 90th day will be eligible to avail the offer.

Offer: The offer for the card member depends on the card variant held by the customer which is as below:

Offer details – Eligible Customers will be rewarded with Rs. 250 cash back on making purchase worth Rs. 250 on grocery/ daily goods using the **Credit Card** during the Offer Period.

Offer Period: 12th September 2023 to 11th October 2023 (both days inclusive)

Eligibility: Purchase transaction worth Rs. 250 on Grocery spends within the Offer Period for Credit Card holders ("Cardholders") who have received the physical Credit Card and haven't carried out any purchase transaction prior to the Offer Period.

Terms & Conditions

- This Offer is brought to you by DBS Bank India Limited ("DBS"/ "DBS Bank").
- The required eligible spends amount can be broken into multiple transactions.
- Cardholder(s) shall qualify for Rs. 250 cashback upon fulfilling the qualifying retail spends transactions criteria on the specified merchant category. Retail transaction means any purchase of goods or services made using the Credit Card.
- All retail purchase made at Point of Sale (POS), Online purchase or Contactless transaction on the merchant category shall be considered eligible.
- The Offer is applicable on spend made using the **Credit Card** only.
- Any transaction which has been subsequently reversed shall not be considered while calculating the total spends.
- The Cash back will reflect in the card statement of the card member within 45 days of end of Offer Period on a best effort basis to all valid and active Cardholders only.
- DBS Bank reserves the right to disqualify any cardholder/s from the benefits of the offer in case any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by the use of Credit Card.
- The Offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever.
- This Offer is valid on spends on merchants establishments falling under merchant category of grocery/daily products. The definition of categories (i.e. Grocery, Daily Products, etc.) shall have the same meaning as ascribed to the categories by Card Network such as Visa, MasterCard, RuPay etc. under their respective Merchant Category Codes. The merchants have listed qualifying criteria for Merchant Establishments to qualify to be listed under a specified category.
- This Offer will be governed by the laws of India and all disputes under this Offer are subject to the exclusive jurisdiction of the competent courts / tribunals of Mumbai.
- In all matters relating to this Offer, the decision of DBS Bank shall be final and binding.
- Participation in this Offer is voluntary. By participating in the Offer, the participants would have deemed to read, understood and agreed to be bound by the terms and conditions contained herein.

- Cardholders shall not be entitled to compensation / benefits in any form whatsoever in lieu of the Offer being availed.
- The following spends shall not be considered as qualifying retail spends for the purpose of this Offer:
 - Cash advance including but not limited to such other transactions which may be considered as cash advance(s) to the sole discretion.
 - Service charge or interest levied for non-payment or part payment of the amount due on the Credit Card.
 - Late payment charges and any other fees/charges in relation to and/or connected with the Credit Card.
 - Joining fee and the renewal fee for the primary/add-on Credit Cards, if any.
 - Expenditure in the form of EMI transactions, Balance Transfer (BT) etc.
- This Offer is valid for specific Cardholder(s) only as mentioned in the Eligibility criteria.
- This Offer is valid once per Cardholder during offer duration.
- This Offer is non-transferable and non-negotiable.
- DBS Bank shall not be liable in any manner whatsoever if Cardholder's transaction fails or Offer is not configured or could not be availed due to technical issues, network issues, computer malfunction or any reason outside DBS Bank's reasonable control.
- If the customer ceases to be a Cardholder at any time during the Offer Period, such Cardholder shall not be eligible for the Offer. If the Cardholder closes the Credit Card account and if that customer had qualified for the Offer, then all the benefits under the Offer shall lapse and shall not be available to the customer.
- DBS Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Cardholder under the Offer.
- DBS Bank makes no warranty or representation towards the quality, service, type, use, suitability, delivery, merchantability or otherwise of the goods and services. Any dispute or claim arising out of or in relation to availing the benefits under the Offer must be resolved by the Customer as per Banks grievance policy as available on [\[https://www.dbs.com/in/treasures/common/redressal-of-complaints-and-grievances.page\]](https://www.dbs.com/in/treasures/common/redressal-of-complaints-and-grievances.page). Cardholder hereby understands, acknowledges, and agrees not to hold DBS Bank responsible or liable for, any losses, damages, costs, charges, expenses, claims (whether direct or indirect), actions or demands suffered by the Cardholder in relation to availing the benefits under the Offer.
- All queries with regards to the Offer will be valid/open for escalation only up to 90 days from the end of Offer Period post which the DBS Bank will not entertain any queries.
- In the event of any inconsistency between these Terms & Conditions and any advertising, promotional publicity and other materials relating to or in connection with this Offer, these Terms and Conditions shall prevail.
- This Offer shall be subject to all applicable laws, rules and regulations which are in existence, and which may be promulgated anytime by any statutory authority.
- You consent to our collection and use of your personal data and the use and disclosure of your personal data by / to third parties for the purpose of the Offer. You agree to the terms of the DBS

Bank Privacy Policy, a copy which can be found at <https://www.dbs.com/digibank/in/privacy-policy.page>.

- DBS Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw or discontinue it altogether.
- The terms & conditions of the Offer shall be in addition to and not in derogation of Credit Card terms and conditions.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the Cardholder and DBS bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- For any queries related to the Offer, Cardholder can write to us on supercardcare@dbs.com or contact on our 24 hours Customer Service number: 1860 267 6789 or our overseas customer service number +9144 69046789.