Terms and Conditions for Amazon offer on Bajaj Finserv DBS Bank SuperCard

<u>Offer:</u> Eligible SuperCard cardholders will receive an Amazon Voucher worth Rs. 250 on making a transaction worth Rs. 500 or more using the Bajaj Finserv DBS Bank SuperCard ("<u>SuperCard</u>") during the Offer Period.

Offer Period: November 27, 2023 to December 11, 2023 (both days inclusive).

<u>Eligible Customers:</u> Bajaj Finserv DBS Bank SuperCard cardholders who have not activated their SuperCard post 61 days of issuance, till the end of 90 days from date of issuance can avail this Offer.

<u>Eligible Transactions:</u> Purchase transaction worth Rs. 500 or more anywhere within the Offer Period for SuperCard cardholders who haven't carried out any purchase transaction prior to the Offer Period.

Terms & Conditions

- This Offer is brought to you by DBS Bank India Limited ("<u>DBS Bank</u>").
- The Offer is applicable on spends made using the SuperCard only.
- The required minimum eligible spends amount can be broken into multiple transactions.
- Spend amount should be Rs. 500 or more to qualify for the Amazon Voucher under this Offer.
- SuperCard cardholder(s) shall qualify to receive the Amazon Voucher upon completion of a successful
 retail transaction(s) and by meeting the eligibility criteria mentioned herein. For the present Offer, a
 retail transaction means any purchase of goods or services made using the SuperCard.
- Retail transaction(s) made at Point of Sale (POS) machines, online e-commerce transaction(s) or contactless transaction(s) shall be considered eligible.
- The following transaction spends shall not be considered as qualifying retail spends for the purpose of this Offer:
 - Cash advance including but not limited to such other transactions which may be considered as cash advance(s) as per the sole discretion of DBS Bank.
 - Service charge or interest levied for non-payment or part payment of the amount due on the SuperCard.
 - Late payment charges and any other fees/charges in relation to and/or connected with the SuperCard.
 - Joining fee and the renewal fee for the primary/add-on SuperCard, if any.
 - Expenditure in the form of EMI transactions, balance transfers (BT) etc.
- This Offer is valid once per SuperCard cardholder during the Offer Period.
- The voucher fulfilment will be managed by DBS Bank. The fulfilment will be completed within 45 days from the end of Offer Period on a best effort basis to all valid, eligible, and active SuperCard cardholders only.
- Any transaction which has been subsequently reversed shall not be considered while calculating the total spends.
- DBS Bank shall not be obliged to make any public announcements of the results of the Offer.
- In all matters relating to this Offer, the decision of DBS Bank shall be final and binding.

- DBS Bank reserves the right to disqualify any SuperCard cardholder/s from the benefits of the Offer. In case of any fraudulent activity under this Offer and/or otherwise in the use of the SuperCard, prosecution will be carried according to the purpose of availing the benefits under the program.
- The Offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever.
- SuperCard cardholders shall not be entitled to compensation / benefits in any form whatsoever in lieu of the Offer being availed.
- This Offer is valid for specific SuperCard cardholder(s) only as mentioned in the Eligibility criteria.
- Participation in this Offer is voluntary. By participating in the Offer, the participants would have deemed to read, understood and agreed to be bound by the terms and conditions contained herein and credit card terms and conditions.
- If the customer ceases to be a SuperCard cardholder at any time during the Offer Period, all the benefits under the Offer shall lapse and shall not be available. If the SuperCard cardholder closes the SuperCard account and if that customer had qualified for the Offer, then all the benefits under the Offer shall lapse and shall not be available to the customer.
- DBS Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the SuperCard cardholder under the Offer.
- DBS Bank makes no warranty or representation towards the quality, service, type, use, suitability, delivery, merchantability or otherwise of the goods and services. Any dispute or claim arising out of or in relation to availing the benefits under the Offer must be resolved by the SuperCard cardholder as per DBS Bank's grievance policy as available on https://www.dbs.com/in/treasures/common/redressal-of-complaints-and-grievances.page.
- All queries with regards to the Offer will be valid/open for escalation only up to 90 days from the end of Offer Period post which the DBS Bank will not entertain any queries.
- In the event of any inconsistency between these Terms & Conditions and any advertising, promotional
 publicity and other materials relating to or in connection with this Offer, these Terms and Conditions
 shall prevail.
- You consent to our collection and use of your personal data and the use and disclosure of your
 personal data for the purpose of the campaign. You agree to the terms of the DBS Bank Privacy Policy,
 a copy which can be found at https://www.dbs.com/digibank/in/privacy-policy.page.
- DBS Bank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw or discontinue it altogether.
- The terms & conditions of the Offer shall be in addition to and not in derogation of Bajaj Finserv DBS Bank SuperCard terms and conditions.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits
 accruing under the Offer shall be borne solely by the SuperCard cardholder and DBS bank will not be
 liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- All disputes under this Offer are subject to the exclusive jurisdiction of the competent courts / tribunals of Mumbai.
- For any queries related to the Offer, customer can write to us on supercardcare@dbs.com or contact on our 24 hours Customer Service number: 1860 267 6789 or our overseas customer service number +9144 69046789.