

Insurance Benefit	Documents That Need To Be Completed
All Benefit	<ol style="list-style-type: none"> 1. Complete filled Claim Form; 2. Photocopy of digibank Black Mastercard World, digibank Black Visa Platinum, digibank Visa Travel Signature, digibank Visa Travel Platinum, digibank Mastercard Black, or digibank Visa Infinite credit card; 3. Photocopy of Billing Statement stating ticket purchase, hospital payment, goods, hotel, food & beverages, etc; 4. Ticket and Boarding Pass (or other document stating that the insured is a passenger of the intended airline); 5. Photocopy of ID Card / Passport/ Family Card.
Additional Documents According to the Claim Type	
Travel Accident Insurance	<ol style="list-style-type: none"> 1. Certificate from the airline or the authorized parties in connection with the occurrence of the intended accident; 2. Death Certificate from hospital; 3. Visum et Repertum/Local Police Report (traffic accident) 4. Certificate from the hospital for the physical disability that occurs; 5. Other required documents (if needed).
Overseas Medical Expense Insurance	<ol style="list-style-type: none"> 1. Original complete medical report from doctor or hospital where the insured is treated; 2. Original receipt along with the details of costs from hospital/pharmacy using digibank Visa Travel Signature, digibank Mastercard Black, and digibank Visa Infinite credit card; 3. Original laboratory test result (if any); 4. Medical prescription; 5. Other required documents (if needed).
Purchase Protection Insurance	<ol style="list-style-type: none"> 1. Police Certificate / Authorized parties; 2. Original print out invoice; 3. Sales draft that proves that the purchase of goods using digibank Mastercard Black or digibank Visa Infinite credit card; 4. Photos of damaged property; 5. Insured personal property which is damaged, if requested, at the expense of the insured; 6. Other required documents (if needed).
Travel Inconvenience Insurance:	
Flight delay	<ol style="list-style-type: none"> 1. Certificate from the airline in connection with the occurrence of flight delays/miss-connection flight (length of time delayed or missed connecting flight) or other documents in connection with the intended event; 2. Original receipt along with the details of costs incurred for hotel accommodation or foods/drink during flight delays or miss-connection flight; 3. Other required documents (if needed).
Baggage delay or loss	<ol style="list-style-type: none"> 1. Certificate from the airline in connection with the occurrence of baggage delay or loss or other documents in connection with the intended event; 2. Original receipt along with the details of costs incurred in connection with purchase of emergency necessities during the occurrence of baggage lost; 3. Other required documents (if needed).