

## **Investor awareness regarding Cybersecurity risks**

Please be suspicious of emails from unknown senders. Don't click embedded hyperlinks or open email attachments from senders you don't know. Simply opening an attachment or clicking on an embedded hyperlink can download malicious code onto your computer. If that happens, your key strokes may be logged and your sensitive information may be sent to a remote server managed by cyber criminals. Visit websites responsibly and do not visit sites with suspicious content.

If you are not entirely sure an email is legitimate, don't reply to the email even if it seems to come from someone you know. Instead, you may want to contact the sender for validation through your own trusted means.

If you receive a suspicious email/message claiming to contain links to Citi websites or if you believe you've encountered a page designed to look like another page (phishing email/phishing site) in an attempt to steal users' personal information, you may report the same to your Citi representative.

Please refrain from engaging /responding to Call/ SMS from unknown numbers.

DO NOT share your login credentials with anyone, always keep it confidential. Citibank never requires customers to share their login credentials (such as password, OTP or PIN) with anyone. If someone acquires your password – through innocent or malicious intent – they could gain unauthorized access to your account, putting your information, data and assets at risk.

In case fraud has already happened, report the same to Cyber Crime helpline number 1930 or website [www.cybercrime.gov.in](http://www.cybercrime.gov.in)

For more resources on cyber security risks and awareness, kindly refer to [Information Security Education and Awareness](#) ; [Cybersecurity](#)

# ABCs of Information Security Awareness

**A** 

Always properly log out  
after completion of  
online transactions

**B** 

Be careful  
what you click

**C** 

Clear cookies and delete  
browsing history at the  
end of session and stay safe

**D** 

Do not carry your  
PIN number in  
wallets better to  
memorize your PIN

**E** 

Enlighten yourself  
on Cyber Security  
measures

**F** 

Following basic rules of  
social networking can  
prevent damaging your  
online relationships

**G** 

Giving out your personal  
information online  
is not advisable

**H** 

Help yourself to  
maintain a positive  
online presence

**I** 

Install Anti-Virus  
Protection

**J** 

Join hands to stop  
spreading fake news

**K** 

Keep software  
up to date

**L** 

Lock your devices  
when not in use

**M** 

Monitor your  
accounts for any  
suspicious activity

**N** 

Never believe on  
forward messages,  
check source and URL

**O** 

Only install apps and  
software from  
trusted sources

**P** 

Pay extra  
attention when using  
public Wi-Fi

**Q** 

Quarantine all  
unused apps

**R** 

Respect the  
privacy of others

**S** 

Scan any file downloaded  
from internet before  
opening/using/installing

**T** 

Turn on Automatic  
Updates for your  
operating system

**U** 

Use strong passwords  
with personal acronym

**V** 

Verify with whom you  
are interacting online

**W** 

Watch out for  
online scams

**X** 

XTRA precaution for  
your online financial  
transactions

**Y** 

Your priority on cyber  
security makes you cyber  
aware citizen

**Z** 

Zero participation  
in dark web

Programme by : Ministry of Electronics & Information Technology (MeitY), Govt. of India

Supported by : Ministry of Home Affairs (MHA), Govt. of India

**certin**  
For more details / queries on  
<http://cert-in.org.in/>  
www.  
cyberswachhtakendra.  
gov.in



**Cyber  
Safe  
GIRL**  
Build Resilience, Empower Citizens

**DSCI**  
Department of Security & Cyber Intelligence

**END NOW**  
ADVOCACY ON CYBER SAFETY

For more details / queries on  
Cyber Security  
Call us on our Toll free No.  
**1800 425 6235**

Implemented by  
**सी डैक  
CDAC**



**Information Security Education & Awareness**  
Department of Electronics & Information Technology,  
Ministry of Communications & Information Technology,  
Government of India.



Login

Name:

Password:

## Guidelines for passwords

- ✓ Use different passwords for different accounts
- ✓ Change your passwords regularly
- ✓ Your brain is the best place to store your passwords
- ✓ Never use your personal information for passwords
- ✓ Beware of shoulder surfing
- ✓ Avoid using dictionary words as password

**Hard to remember**  
**PASSWORD** ?  
P@\$\$w0r9



**Switch to a PASSPHRASE**

**My passphrase**

**Never judge a book by its cover**

**My password**

**nJ@66!C**

never Judge @ 6ook 6y !ts Cover

**What will your passphrase be ?**

For Virus Alerts, Incident & Vulnerability Reporting  
**certm**  
Handling Computer Security Incidents

For queries on Information Security  
Call us to Toll Free No.

**1800 425 6235**

between 10 AM to 6 PM or give us

**www.**  
**InfoSec**  
awareness in



**Information Security Education & Awareness**  
Department of Electronics & Information Technology,  
Ministry of Communications & Information Technology,  
Government of India.

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# BROWSER SECURITY

**Block pop-up windows  
in your browser**

**Disable the login and  
remembering password  
information**

**Have "Safe Search" ON  
in Search Engines**



**Use Privacy or Security  
settings which are  
inbuilt in the browser**

**Always update your  
Web-browser with  
latest patches**

For Virus Alerts, Incident & Vulnerability Reporting  
**certin**  
Handling Computer Security Incidents

For queries on Information Security  
Call us to Toll Free No.

**1800 425 6235**

between 10 AM to 6 PM or give us  
a missed call we will call you back in 24 hrs

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