

The screenshot displays the NSDL KYC Registration Agency (KRA) portal. At the top, the URL is <https://kra.ndml.in/kra-web/clientInquiryNew.do?rKey=>. The page features the NSDL logo and the text "NSDL KRA". Below the header, there is a section titled "Inquiry on KYC". This section contains a form with a "PAN" field, a "CVL KRA" field, and a "Captcha" field. The "PAN" field is highlighted with a red box and labeled "PAN". The "CVL KRA" field contains the value "233981" and is labeled "Enter PAN Number". The "Captcha" field is labeled "Enter Captcha". Below the form, there are buttons for "Search", "Back", and "Reset". The "Search" button is highlighted with a red box and labeled "Search".

Below the "Inquiry on KYC" section, there is a table showing the "Investor Details" and "KRA Details". The "Investor Details" section includes the "PAN" field, which is highlighted with a red box and labeled "PAN". The "KRA Details" section includes the "KRA Name", "KRA Date", "KRA Status", "KRA Remark", "KRA Mode", "IPV Flag", and "UBO Details uploaded". The "KRA Status" is "KYC REGISTERED WITH CVLKRA" and the "KRA Remark" is "26-07-2024 13:02:35". The "KRA Mode" is "NORMAL KYC" and the "IPV Flag" is "IPV NOT DONE". The "UBO Details uploaded" is "KYC REGISTERED WITH CVLKRA". The "KRA Status" is highlighted with a red box and labeled "Current Status".

The table also includes a "Modification Status" section with the following details:

Modification Status	Modification Status Date	Modification Remarks	Modification KYC Mode	Modification IPV Flag	Modification UBO Details uploaded
KYC REGISTERED WITH CVLKRA	26-07-2024 13:02:35	--	--	--	--

If the KYC Status is not “KYC Registered” on CVLKRA or NDML KRA the Investor account is KYC Non-Compliant

For getting the account “KYC Registered” below process needs to be followed:

- To identify the reason for Non-Compliance by checking the KYC Remarks or Modify/Modification Remarks on CVLKRA or NDMLKRA websites
- Contact your Citibank N.A. - Account Manager(s) and provide the KYC Remarks / Modification Remarks and documents (if any) as specified on the KRA website.
- Citibank will arrange to update the documents on KRA for all such KYC Non-Compliant records and get the status updated as KYC REGISTERED.