

Nama Perusahaan*

Company Name

ID Organisasi*

Organisation ID

Mohon lengkapi formulir ini dalam HURUF BESAR.

Please complete this form in BLOCK LETTERS.

*Wajib diisi / Mandatory Fields

6 RESET PIN PENGGUNA, UNLOCK AKSES PENGGUNA, GANTI PERANGKAT RE-TRIGGER USER PACKAGE, UNLOCK USER ACCESS, REPLACE DEVICE

Beri tanda centang jika berlaku.

Tick where applicable.



Nama Lengkap Pengguna (sesuai KTP/Paspor)*
User Full name (as stated on KTP/Passport)

ID Pengguna IDEAL*
IDEAL User ID

Alamat Surel*
Email Address

Saya ingin / I want to

1. **Reset PIN Pengguna**
Re-trigger User Package

2. **Unlock Akses Pengguna**
Unlock User Access

3. **Permintaan Baru Perangkat Keamanan ^**
New Request for Security Device

Alasan meminta Perangkat Keamanan*
Reason for requesting Security Device

4. **Ganti Perangkat Keamanan**
Replace Security Device

Nomor Seri Perangkat Keamanan*
Security Device Serial Number

 - -

Alasan mengganti Perangkat Keamanan*
Reason for replacing Security Device

- Perangkat Keamanan Hilang ^**
Misplaced Security Device

- Perangkat Keamanan Rusak**
Faulty Security Device

- Lainnya**
Others

^ Dikenakan biaya layanan IDR 250,000/perangkat
A service fee of IDR 250,000/device is chargeable

Nama Lengkap Pengguna (sesuai KTP/Paspor)*
User Full name (as stated on KTP/Passport)

ID Pengguna IDEAL*
IDEAL User ID

Alamat Surel*
Email Address

Saya ingin / I want to

1. **Reset PIN Pengguna**
Re-trigger User Package

2. **Unlock Akses Pengguna**
Unlock User Access

3. **Permintaan Baru Perangkat Keamanan ^**
New request for security device

Alasan meminta Perangkat Keamanan*
Reason for requesting Security Device

4. **Ganti Perangkat Keamanan**
Replace Security Device

Nomor Seri Perangkat Keamanan*
Security Device Serial Number

 - -

Alasan mengganti Perangkat Keamanan*
Reason for replacing Security Device

- Perangkat Keamanan Hilang ^**
Misplaced Security Device

- Perangkat Keamanan Rusak**
Faulty Security Device

- Lainnya**
Others

^ Dikenakan biaya layanan IDR 250,000/perangkat
A service fee of IDR 250,000/device is chargeable

Cap Perusahaan / Company Stamp

Tanda tangan pejabat yang berwenang diperlukan / Authorised Person signatories required

TANDA TANGAN
SIGN HERE

TANDA TANGAN
SIGN HERE

PT Bank DBS Indonesia berizin dan diawasi oleh Otoritas Jasa Keuangan (OJK), serta merupakan peserta penjaminan Lembaga Penjamin Simpanan (LPS).

PT Bank DBS Indonesia is licensed and supervised by Financial Services Authority (OJK), and also a participant of Indonesia Deposit Insurance Corporation (LPS) guarantee program.