

# Important Communication

Please be informed, that our systems will undergo a scheduled migration and maintenance from 00:00 (midnight) to 10:00 PM on Sunday, 11th December 2022. Accordingly, the following services will not be accessible during this downtime.

- Personal internet banking services (digibank by DBS app)
  - Including UPI, NEFT and RTGS transactions
  - Bill payments
- Corporate internet banking services
  - Any form of operation in DBS IDEAL, RAPID (API), H2H or any other channels
  - All forms of transactions – both inward and outwards – funds transfers, payments, including NEFT/RTGS/IMPS/NACH/UPI mode
  - Payment services
  - Payments made through digital apps, online payments and payment gateways
  - Payments attempted through DBS debit card at stores, online/e-commerce and ATM transactions

We regret the inconvenience caused and request you to please plan your banking requirements accordingly. In case there are any changes to the scheduled downtime, we will communicate them to you as soon as possible. We thank you for your patience and understanding.

Please feel free to reach us at our 24-hour customer service helpline numbers – 1860-2103456/1860-2671234 – for all queries other than credit cards. Our credit card customers can call us at 1860-2676789.

Team DBS Bank