This is DBS digibanking

DBS Live more, Bank less

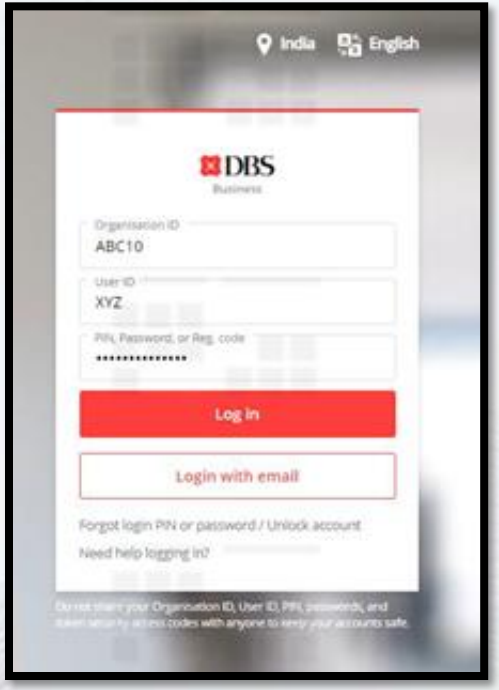
DBS IDEAL

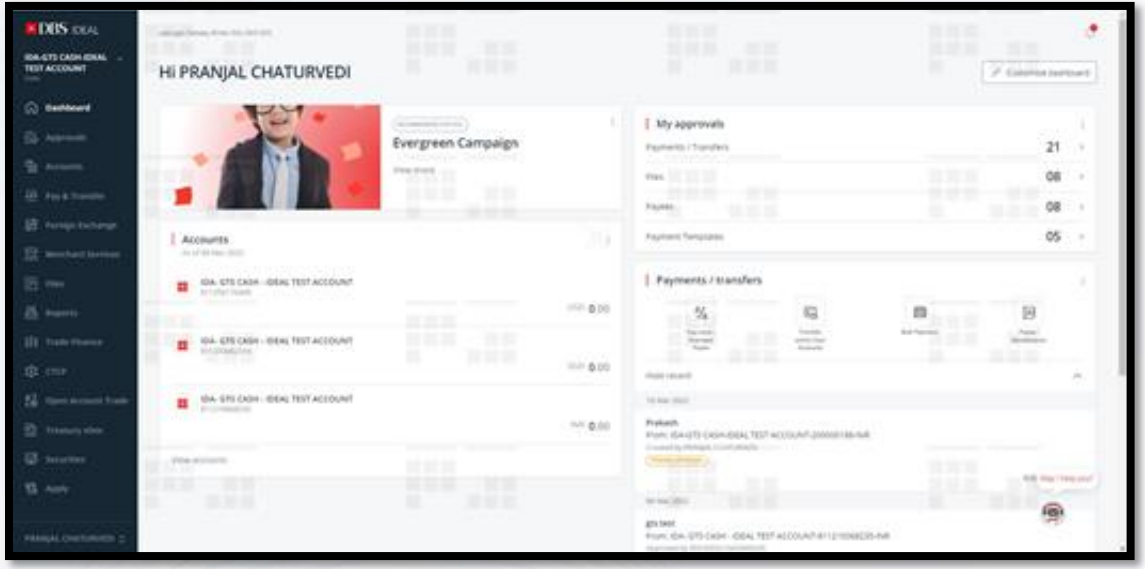
DBS IDEAL- Alerts

DBS IDEAL

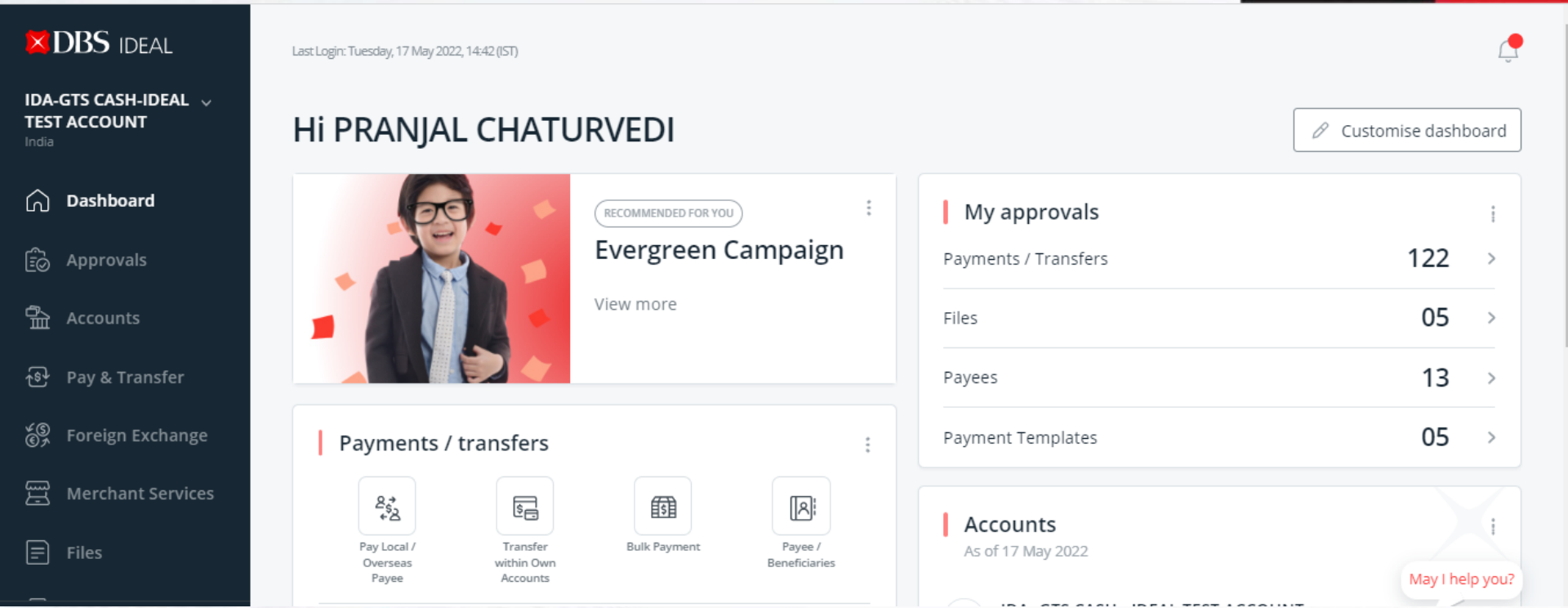
DBS IDEAL allows a user/entity to keep a close track of all important activities on their IDEAL accounts by setting up customised alerts delivered directly to their email id's or via Push Notification/SMS on their mobile devices.

Step 1 - The user enters the required information for logging onto IDEAL.

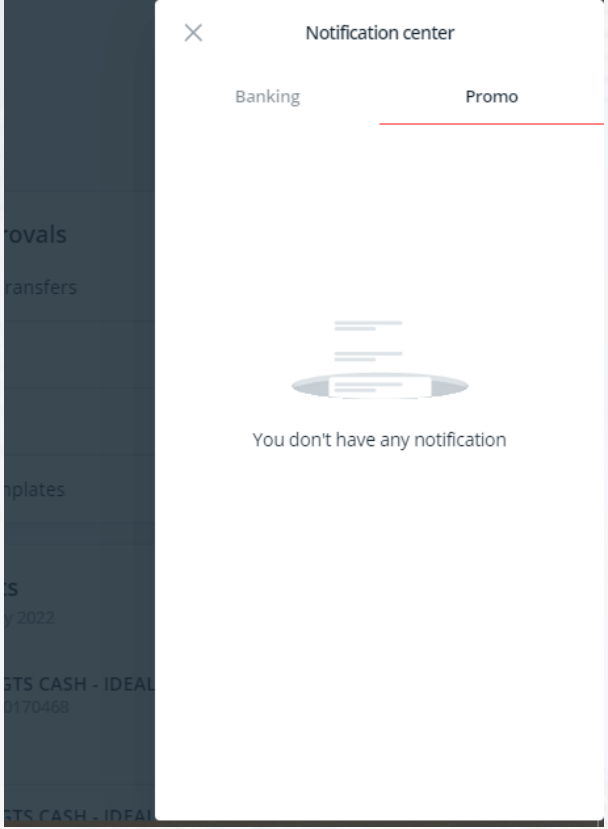




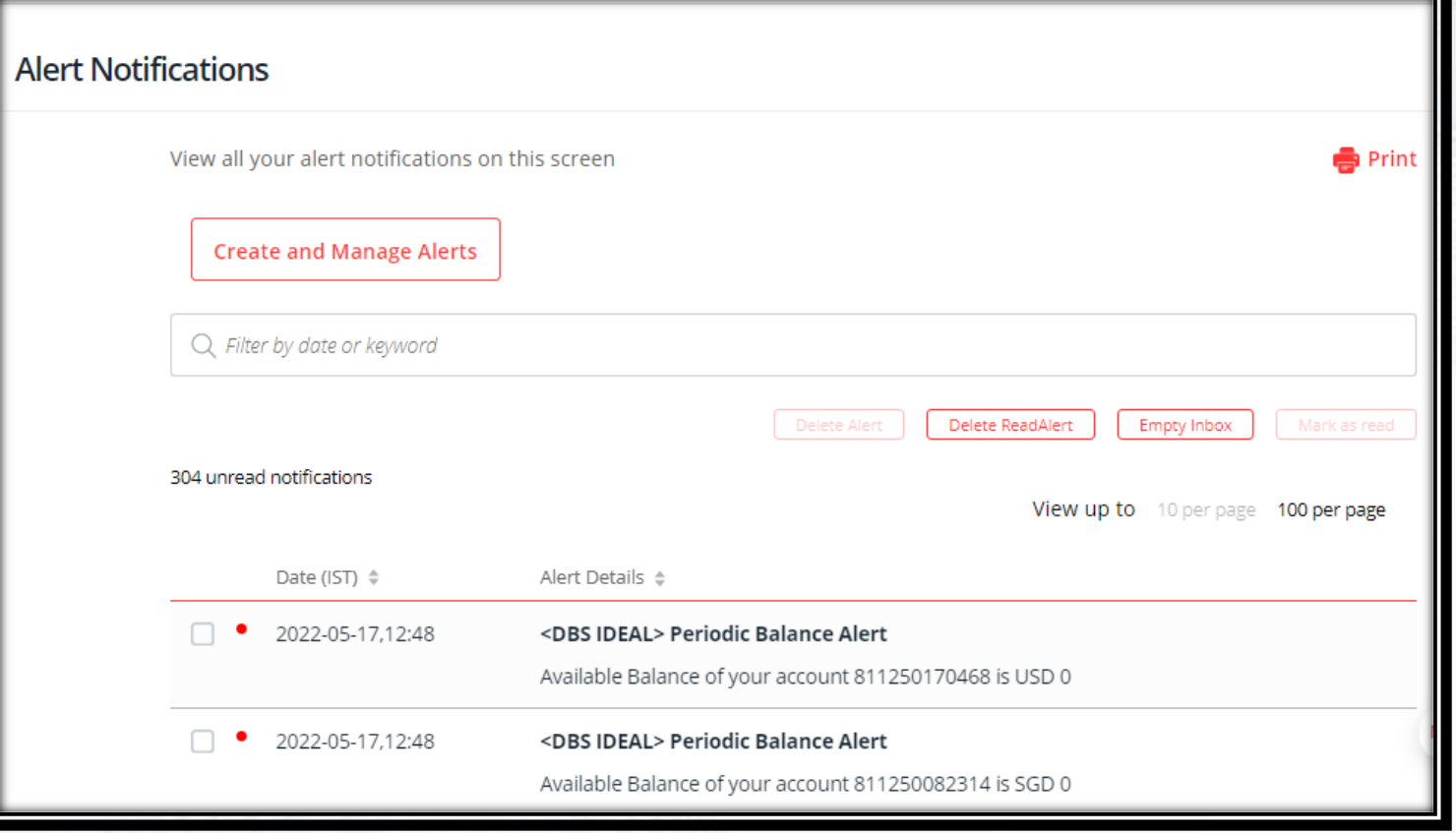
Step 2 - The user lands on the IDEAL dashboard, where he can see multiple accounts & transaction related information.



Step 3 - On the top Right-hand side bar, the user must click on the bell icon to access the notifications center.

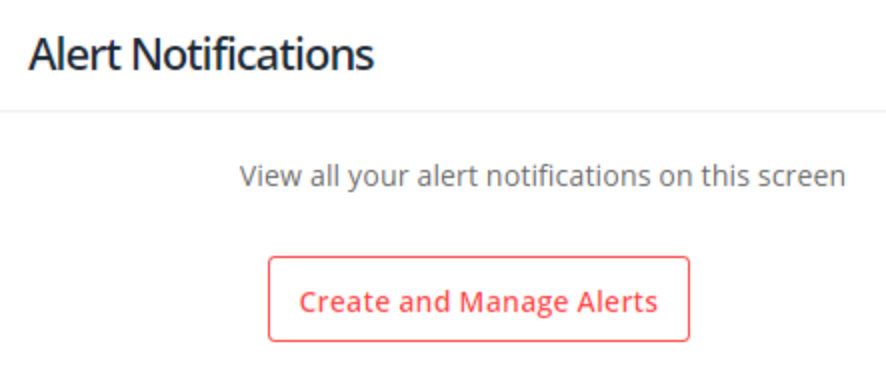


Step 4 – Click on Banking, to be redirected to the Alerts notifications page.



DBS Live more, Bank less

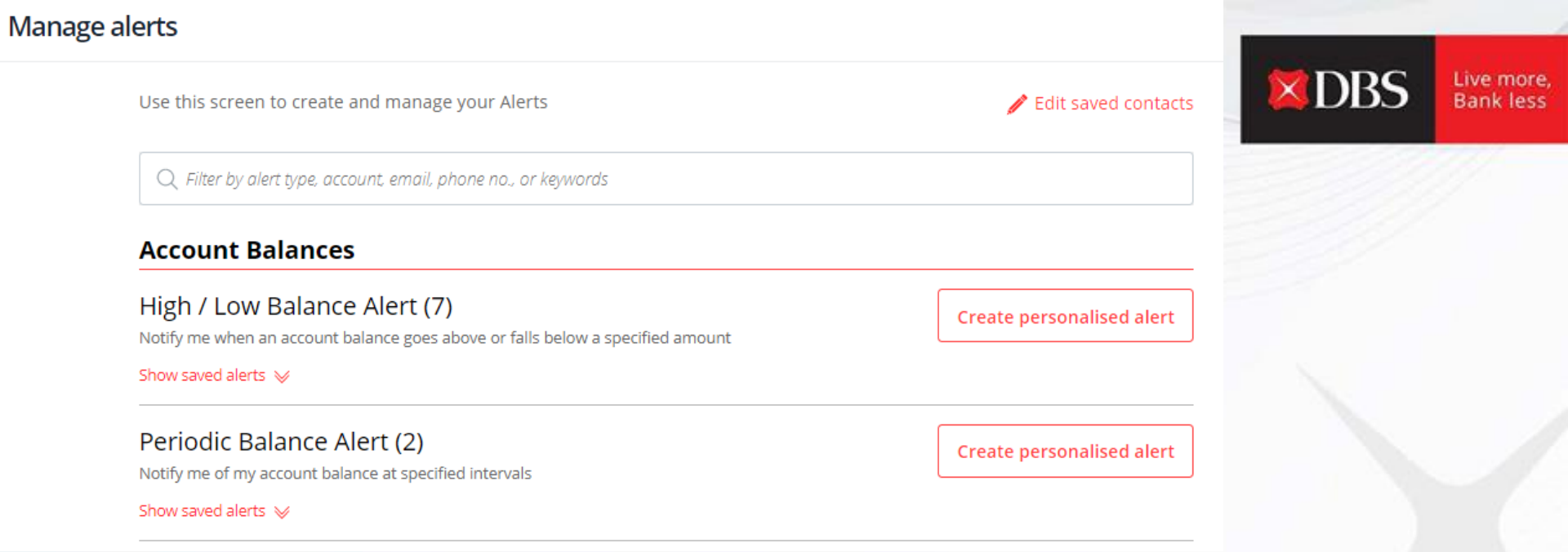
Step 4 – By scrolling down the user can check all the recent alert notifications.Options to Delete Read Alerts or to empty inbox are also available.



Click on Create/Manage Alerts to be redirected to the Manage Alerts Page.

The user basis requirement can select and setup up to 20 available alerts across 4 categories:-

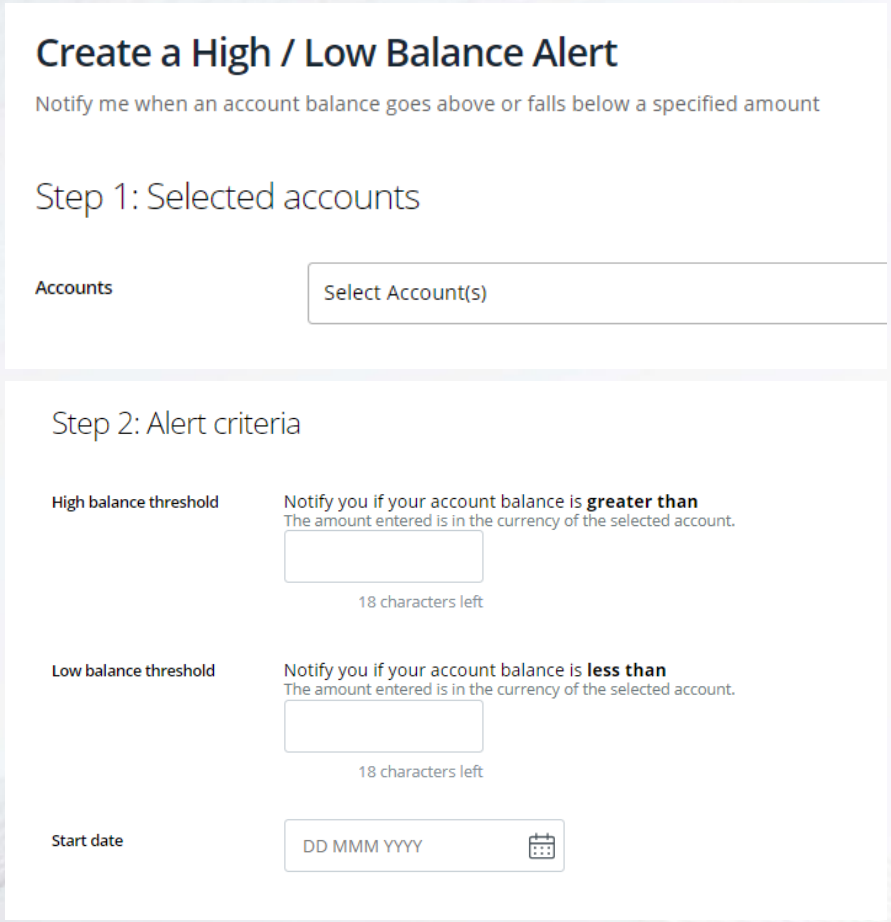
1. Account Balances (6 Alerts)
2. Fund Transfer (2 Alerts)
3. IDEAL Payment Activities (11 Alerts)
4. IDEAL Trade Alerts (1 Alert)



DBS Live more, Bank less

The user can create any alert by clicking on create personalised alert.

The creation of an alert has the below steps (steps may vary basis the alert)



Step 3: Notification options

Send notifications

You can view all notifications in IDEAL

- [x] Send mobile app notification

  Send alert via IDEAL Mobile push notification.
  You can install and log into IDEAL Mobile app to finish the setup.

- [x] Send email notifications

  Select email from existing contacts

  Add new email

  Create new contacts to send this alert to people that are currently not in your existing contacts.

- [ ] Send SMS notifications

Cancel **Submit**

DBS Live more, Bank less