

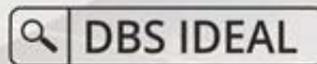
This is  
*DBS digibanking*



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Bank less



## DBS IDEAL- Alerts

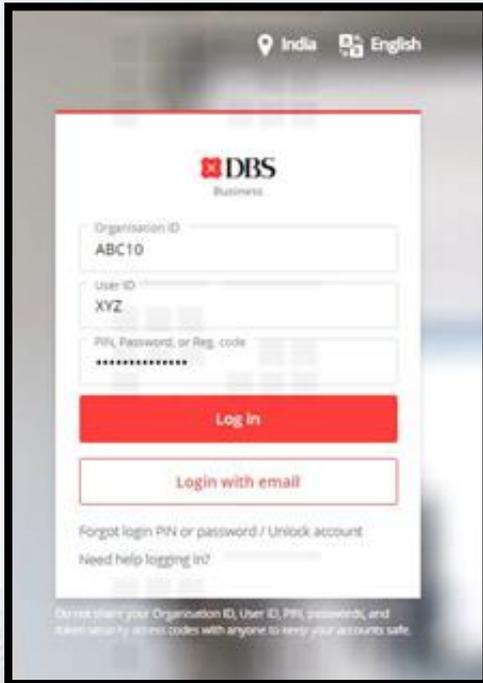




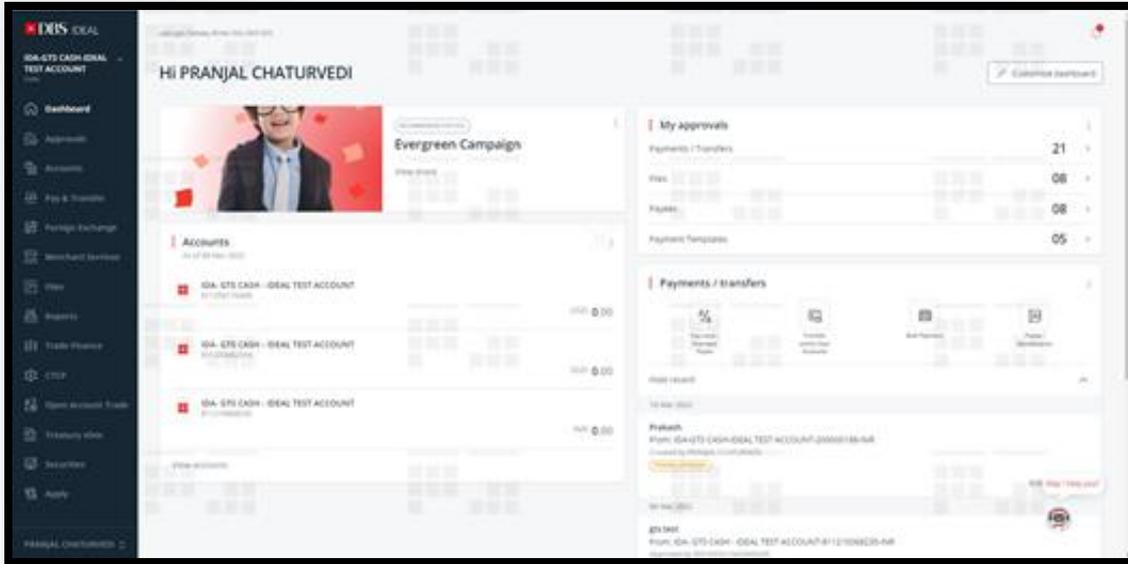
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**DBS IDEAL** allows a user/entity to keep a close track of all important activities on their IDEAL accounts by setting up customised alerts delivered directly to their email id's or via Push Notification/SMS on their mobile devices.

**Step 1** - The user enters the required information for logging onto IDEAL.



The screenshot shows the DBS Business login interface. At the top, there are location and language settings: 'India' and 'English'. The DBS Business logo is centered. Below it are three input fields: 'Organisation ID' with the value 'ABC10', 'User ID' with the value 'XYZ', and 'PIN, Password, or Reg. code' with a masked password '\*\*\*\*\*'. A red 'Log In' button is positioned below the fields. A 'Login with email' button is located below the 'Log In' button. At the bottom, there are links for 'Forgot login PIN or password / Unlock account' and 'Need help logging in?'. A security warning at the very bottom states: 'Do not share your Organisation ID, User ID, PIN, passwords, and secret setup or access codes with anyone to keep your accounts safe.'



**Step 2** - The user lands on the IDEAL dashboard, where he can see multiple accounts & transaction related information.



# Hi PRANJAL CHATURVEDI

Customise dashboard

Dashboard

Approvals

Accounts

Pay & Transfer

Foreign Exchange

Merchant Services

Files



RECOMMENDED FOR YOU

## Evergreen Campaign

[View more](#)

### Payments / transfers



Pay Local /  
Overseas  
Payee



Transfer  
within Own  
Accounts



Bulk Payment



Payee /  
Beneficiaries

### My approvals

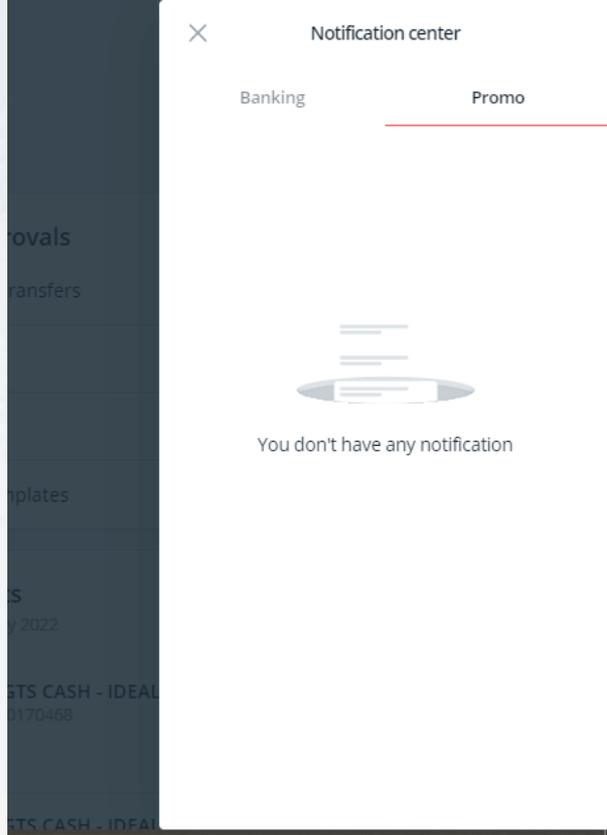
Payments / Transfers	122	>
Files	05	>
Payees	13	>
Payment Templates	05	>

### Accounts

As of 17 May 2022

May I help you?

**Step 3** - On the top Right-hand side bar, the user must click on the bell icon to access the notifications center.



**Step 4** – Click on Banking, to be redirected to the Alerts notifications page.

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## Alert Notifications

View all your alert notifications on this screen

Print

Create and Manage Alerts

Filter by date or keyword

Delete Alert

Delete ReadAlert

Empty Inbox

Mark as read

304 unread notifications

View up to 10 per page 100 per page

Date (IST)

Alert Details

<input type="checkbox"/>		2022-05-17,12:48	<b>&lt;DBS IDEAL&gt; Periodic Balance Alert</b> Available Balance of your account 811250170468 is USD 0
<input type="checkbox"/>		2022-05-17,12:48	<b>&lt;DBS IDEAL&gt; Periodic Balance Alert</b> Available Balance of your account 811250082314 is SGD 0

**Step 4** - By scrolling down the user can check all the recent alert notifications. Options to Delete Read Alerts or to empty inbox are also available.

## Alert Notifications

View all your alert notifications on this screen

Create and Manage Alerts



Click on Create/Manage Alerts to be redirected to the Manage Alerts Page.



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The user basis requirement can select and setup up to 20 available alerts across 4 categories:-

- 1.Account Balances (6 Alerts)
- 2.Fund Transfer (2 Alerts)
- 3.IDEAL Payment Activities (11 Alerts)
- 4.IDEAL Trade Alerts (1 Alert)

Use this screen to create and manage your Alerts

 [Edit saved contacts](#)

## Account Balances

### High / Low Balance Alert (7)

Notify me when an account balance goes above or falls below a specified amount

[Show saved alerts](#) 

[Create personalised alert](#)

### Periodic Balance Alert (2)

Notify me of my account balance at specified intervals

[Show saved alerts](#) 

[Create personalised alert](#)

The user can create any alert by clicking on create personalised alert.

The creation of an alert has the below steps (steps may vary basis the alert)

## Create a High / Low Balance Alert

Notify me when an account balance goes above or falls below a specified amount

### Step 1: Selected accounts

Accounts

### Step 2: Alert criteria

High balance threshold

Notify you if your account balance is **greater than**  
The amount entered is in the currency of the selected account.

18 characters left

Low balance threshold

Notify you if your account balance is **less than**  
The amount entered is in the currency of the selected account.

18 characters left

Start date



## Step 3: Notification options

### Send notifications

You can view all notifications in IDEAL

Send mobile app notification

Send alert via IDEAL Mobile push notification.

You can install and log into IDEAL Mobile app to finish the setup.

Send email notifications

Select email from existing contacts



Add new email

Create new contacts to send this alert to people that are currently not in your existing contacts.

Send SMS notifications

Cancel

Submit



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