Awards

and Accolades

DBS GROUP

- Safest Bank in Asia Global Finance
- Best Bank in Asia-Pacific – Global Finance
- Bank of the Year, Asia – Futures and Options World
- Asian Corporate Director of the Year Award
 – Corporate Governance Asia
- Best Bank in ASEAN

 Alpha Southeast Asia
- Most Valuable Brand in Singapore – Brand Finance
- Brand of the Year (Banking), Singapore – *World Branding Awards*
- Best Managed Company (Large Cap), Singapore – Asiamoney
- Best Managed Board (Large Caps – AUM above SGD 1 billion) – Gold, Singapore – The Business Times
- Singapore Corporate Governance Award – Big Cap Category – *SIAS*
- Singapore Corporate Governance Award – Diversity – *SIAS*
- Icon on Corporate Governance, Singapore – Corporate Governance Asia
- Best Bank, Singapore
 Alpha Southeast Asia
- Best Domestic Bank, Singapore
 Euromoney
- Best Bank, Singapore FinanceAsia
- Best Bank, Singapore Global Finance
 Best Demostic Bank, Singapore
- Best Domestic Bank, Singapore
 The Asset
- Bank of the Year, Singapore – *The Banker*
- Best Executive, Singapore

 Asiamoney
- Accountant of the Year, Singapore – Institute of Singapore Chartered Accountants
- Company Secretary of the Year, Singapore – Corporate Governance Asia

INSTITUTIONAL BANKING

- Loan of the Year, Asia-Pacific – *IFR Asia*
- Loan of the Year, Asia-Pacific - The Banker
- Syndicated Deal of the Year, Asia-Pacific – *APLMA*
- Syndicated Corporate Deal of the Year, Asia-Pacific *APLMA*
- Syndicated Acquisition Finance Deal of the Year, Asia-Pacific *APLMA*
- Specialist Award: Best for SMEs, Asia-Pacific – *The Asset*
- Specialist Award: Best for Emerging Corporates, Asia-Pacific – *The Asset*
- Best Syndicated Loan, Asia *The Asset*Best M&A House in ASEAN
- Alpha Southeast Asia
- Best Deal of the Year, Southeast Asia - Alpha Southeast Asia
- Best Investment Bank, Singapore – Alpha Southeast Asia
- Best Investment Bank, Singapore – *FinanceAsia*
- Best Investment Bank, Singapore – *Global Finance*
- Best Domestic Investment Bank, Singapore – *The Asset*
- Syndicated Loan House of the Year, Singapore – *APLMA*
- Singapore Loan House IFR Asia
- Domestic Project Finance Bank of the Year, Singapore - Asian Banking & Finance
- Best Country Deal, Singapore
 Asiamoney
- Best M&A Advisory, Singapore – Euromoney
- SME Bank of the Year, Hong Kong – Asian Banking & Finance
- Best SME Bank, Hong Kong

 Global Banking & Finance Review
- Best SME Partner, Hong Kong
 Hong Kong General Chamber
 of Small and Medium Business

- Best Deal, Hong Kong The Asset
- Best Corporate Bank (Foreign), China – *Global Finance*
- SME Bank of the Year, China – Asian Banking & Finance
- Most Competitive SME Banking Services, China – China Business Journal
- Best Deal & Best Lead Arranger, China – Shanghai Banking Association
- Syndicated Loan House of the Year, Indonesia – *APLMA*
- Best Country Deal, Indonesia
 Asiamoney
- Best Deal, Indonesia The Asset

GLOBAL TRANSACTION SERVICES

- Best Transaction Bank for Securities Services, Global *The Banker*
- Best Transaction Bank for Supply Chain Finance, Global *The Banker*
- Innovator of the Year Excellence Award, Global – ACI
- Wholesale Payments, Global ACI
 Best Trade Finance Services
- (Corporate/Institutional Internet Banks), Global – *Global Finance*
- Best Invoice Discount Management, Global – *Global Finance*
- Best Transaction Bank, Asia-Pacific - The Banker
- Best Online Cash Management (Corporate/Institutional Internet Banks), Asia-Pacific – *Global Finance*
- Best Trade Finance Services (Corporate/Institutional Internet Banks), Asia-Pacific – Global Finance
- Best Transaction Banking Product, Asia-Pacific – *The Asian Banker*
- Editors' Triple Star: Working Capital Advisory, Asia-Pacific – The Asset

- Best Cost and Budget Management Strategy, Asia-Pacific
 – Corporate Treasurer
- Treasury and Working Capital Banker of the Year, Asia-Pacific – *The Asset*
- Best Transaction Bank in ASEAN
 Alpha Southeast Asia
- Best in Working Capital and Trade Finance, Southeast Asia – *The Asset*
- Best Corporate/Institutional Internet Bank, Singapore – *Global Finance*
- Domestic Cash Management Bank of the Year, Singapore – Asian Banking & Finance
- Best Cash Management Bank, Singapore – *The Asian Banker*
- Best Cash Management Bank, Singapore – The Asset
- Best Cash Management Solution, Singapore – The Asset
- Best Overall Domestic Cash Management Services in Singapore as voted by large sized corporates – Asiamoney
- Best Trade Finance Bank, Singapore – *Alpha Southeast Asia*
- Best Structured Trade Finance Bank, Singapore – *The Asset*
- Best Trade Finance Provider, Singapore – *Global Finance*
- Best in Treasury and Working Capital

 MNC/Large Corporates, Singapore
 The Asset
- Best in Treasury and Working Capital

 NBFI, Singapore The Asset
- Best Domestic Custodian, Singapore - The Asset
- Best Subcustodian, Singapore – *Global Finance*
- Leading Counterparty Bank, Singapore – *The Asian Banker*
- Best RMB Bank, Singapore – The Asset
- Best Risk Management Bank, Singapore – The Asset
- Best Trade Finance Solution, Hong Kong – *The Asset*
- Best Local Currency Cash Management Bank in Hong Kong as voted by Financial Institutions – HKD – Asiamoney
- Best Overall Domestic (Foreign) Cash Management Services in Hong Kong as voted by small, medium and large sized corporates – Asiamoney
- Best Overall Cross-Border (Foreign) Cash Management Services in Hong Kong as voted by small, medium and large sized corporates – Asiamoney

- Domestic Cash Management
 Bank of the Year, China
 Asian Banking & Finance
- Best Treasury & Cash Management Bank (Foreign), China – *Global Finance*
- Best Trade Finance Provider (Foreign), China – Global Finance
- Best Trade Finance Solution, China
 The Asset
- Best Overall Domestic (Foreign) Cash Management Services in China as voted by medium and large sized corporates – Asiamoney
- Best Overall Cross-Border (Foreign) Cash Management Services in China as voted by medium and large sized corporates – *Asiamoney*
- Best Cash Management Solution, Indonesia – *The Asset*
- Best Trade Finance Solution, Indonesia – *The Asset*
- Best e-Solutions Partner Bank, Indonesia – The Asset
- Best Foreign Cash Management Bank in Indonesia as voted by small sized corporates – Asiamoney
- Best Overall Domestic (Foreign) Cash Management Services in Indonesia as voted by small sized corporates – Asiamoney
- Best Overall Cross-Border (Foreign) Cash Management Services in Indonesia as voted by small sized corporates – Asiamoney
- Best Structured Trade Finance Bank, India – *The Asset*
- Best Trade Finance Solution, India
 The Asset
- Best eBanking Implementation, India – *The Asset*
- Best Foreign Cash Management Bank in India as voted by small and large sized corporates – *Asiamoney*
- Best Overall Domestic (Foreign) Cash Management Services in India as voted by small and medium sized corporates – Asiamoney
- Best Overall Cross-Border (Foreign) Cash Management Services in India as voted by small sized corporates – Asiamoney
- Best Bank in Taiwan - Corporate Treasurer
- Best Foreign Cash Management Bank in Taiwan as voted by medium and large sized corporates
 Asiamoney
- Best Overall Domestic (Foreign) Cash Management Services in Taiwan as voted by small, medium and large sized corporates – Asiamoney

 Best Overall Cross-Border (Foreign) Cash Management Services in Taiwan as voted by small, medium and large sized corporates
 Asiamoney

TREASURY & MARKETS

- Securitisation and Structured Finance Deal of the Year, Asia-Pacific
 <u>The Banker</u>
- Regional Derivatives House of the Year, Asia – Asia Risk
- Best Debt House, Asia *The Asset*Best Local Currency Bond, Asia
- Asiamoney
 Best Local Currency Bond, Asia
 The Asset
- Best Foreign Exchange Provider, Southeast Asia – *Global Finance*
- Best Local Currency Bond, Southeast Asia – *Alpha Southeast Asia*
- Domestic Foreign Exchange Bank of the Year, Singapore – Asian Banking & Finance
- Best Foreign Exchange Bank, Singapore – *FinanceAsia*
- Best Foreign Exchange Provider, Singapore – *Global Finance*
- Best Debt House, Singapore
 Asiamoney
- Best Debt House, Singapore – Euromoney
- Best Debt Capital Markets House, Singapore – *FinanceAsia*
- Best Bond House, Singapore – *Alpha Southeast Asia*
- Singapore Bond House IFR Asia
- Best Domestic Bond House, Singapore – The Asset
- House of the Year, Singapore – Asia Risk
- Best Derivatives House, Singapore
 The Asset
- Foreign Exchange Bank of the Year, Hong Kong – Asian Banking & Finance
- Most Improvement by a FOREX Market Maker, China – China Foreign Exchange Trade System
- Best Derivative Trading Member, China – China Foreign Exchange Trade System
- Best Derivative Innovation, China – China Foreign Exchange Trade System
- Excellent Traders of the Year, China – China Foreign Exchange Trade System
- Best Foreign Exchange Provider, Indonesia – *Global Finance*
- Best Foreign Exchange Provider, India – *Global Finance*

 Best Country Deal, Taiwan – Asiamoney

CAPITAL MARKETS

- Best REIT House, Asia The Asset
- Best Equity House, Singapore
 Alpha Southeast Asia
- Best Equity House, Singapore

 Asiamoney
- Best Equity Finance, Singapore

 Euromoney
- Best Equity Capital Markets House, Singapore – *FinanceAsia*
- Best Equity House, Singapore
 The Asset
- Singapore Equity Issue – IFR Asia

BROKERAGE (DBS VICKERS)

- Best Brokerage House, Asia
 The Asset
- Best Local Brokerage, Singapore
 Asiamoney
- Best Broker, Singapore *FinanceAsia*Best Broker, Singapore
- The Asian Banker
 Best Overall Country Research,
- Singapore Asiamoney
- Best Execution, Singapore
 Asiamoney
- Best Events and/or Conferences, Singapore – *Asiamoney*
- Best Roadshows and Company Visits, Singapore – Asiamoney
- Best Overall Sales Services, Singapore – Asiamoney
- Best Research Coverage for Strategy, Singapore – *Asiamoney*
- Best Research Coverage for Consumer Discretionary, Singapore – Asiamoney
- Best Research Coverage for Consumer Staples, Singapore – Asiamoney
- Best Research Coverage for Healthcare, Singapore
 Asiamoney
- Best Research Coverage for Utilities, Singapore – Asiamoney
- Best Research Coverage (Hong Kong) in Real Estate, Hong Kong – Asiamoney
- Best Sales Trader, Hong Kong
 Asiamoney

CONSUMER BANKING GROUP

- Best Mobile Apps Strategy, Global
 MyPrivateBanking
- Best Co-Brand Programme, Middle East, Africa and Southeast Asia
 <u>MasterCard</u>
- Best Loyalty and Rewards Programme, Middle East, Africa and Southeast Asia – MasterCard
- Retail Bank of the Year, Asia-Pacific *Retail Banker International*
- Debit Card Product of the Year, Asia-Pacific – Cards and Electronic Payments International
- Branch Banking Experience, Asia-Pacific – *IDC*
- Mobile and Electronic Channel Engagement, Asia-Pacific – IDC
- Best Remittance Service, Asia-Pacific - The Asian Banker
- Financial Inclusion, Asia-Pacific IDC
- Asia's Best Mobile Bank IDC Asia
- Card Customer Service Award of the Year, Asia – Cards and Electronic Payments International
- Best Credit Card Offering, Asia – Retail Banker International
- Best Debit Card Offering, Asia
 Retail Banker International
- Inventiveness in NFC and Contactless Payments, Asia
 – Retail Banker International
- Excellence in Service Innovation, Asia – Retail Banker International
- Excellence in Payment Innovation, Asia – *Retail Banker International*
- Best Mortgage-Lending Bank, Singapore – Alpha Southeast Asia
- Domestic Retail Bank of the Year, Singapore – Asian Banking & Finance
- Debit Card Product of the Year, Singapore – Cards and Electronic Payments International
- Advertising Campaign of the Year, Singapore – Asian Banking & Finance
- Domestic Retail Bank of the Year, Hong Kong – Asian Banking & Finance
- Excellent Brand of High Net Worth Customer Banking Services, Hong Kong – *Metro Finance*
- Outstanding Customer Service Programme (Gold), Hong Kong – Hong Kong Association for Customer Service Excellence
- Excellent Service Star Award, Hong Kong – Hong Kong Retail Management Association

- Excellence in Consumer Insights/ Market Research (Gold), Hong Kong – Marketing Magazine
- Excellence in Data-Driven Marketing (Gold), Hong Kong
 – Marketing Magazine
- Excellence in Loyalty & CRM (Gold), Hong Kong – Marketing Magazine
- Excellence in Launch Marketing (Silver), Hong Kong
 Marketing Magazine
- Excellence in Direct Marketing (Silver), Hong Kong
 Marketing Magazine
- Best Insight Driven Campaign (Gold), Hong Kong
 – Marketing Magazine
- Best Engagement for a Targeted Community (Silver), Hong Kong
 Marketing Magazine
- Best Community Engagement (Silver), Hong Kong
 Marketing Magazine
- Best Retail Bank, China *Leading Financial Institutions of China Awards*
- Domestic Retail Bank of the Year, China – Asian Banking & Finance
- Best Bank Product for Global Asset Allocation – China
 – Securities Times
- Best Customer Service, China
 Shanghai Banking Association
 Annual Awards
- Best Company of the Year, Taiwan – Golden Peak Awards
- Best Product of the Year, Taiwan – Golden Peak Awards

WEALTH MANAGEMENT & PRIVATE BANKING

- Best Leader in Private Banking, Global – *PWM/The Banker*
- Best Private Bank in Use of Technology, Global – *PWM/The Banker*
- Most Innovative Business Model, Global – Private Banker International
- Wealth Managers with the Best Mobile Apps Strategy, Global – MyPrivateBanking
- Outstanding Private Bank, Asia-Pacific – *Private Banker International*
- Best Wealth Manager, Asia – *The Asset*

- Best Private Bank, Singapore
 Global Banking & Finance Review
- Best Private Bank, Singapore
 PWM/The Banker
- Best Private Bank, Singapore – The Asset
- Best Wealth Manager, Singapore
 The Asset
- Best Domestic Clients Team, Singapore – *WealthBriefingAsia*
- Outstanding Young Private Bankers, Singapore – Private Banker International
- Best Wealth Management, Hong Kong – Global Banking & Finance Review
- Outstanding Wealth Management Service Award, Hong Kong
 – Wen Wei Po
- Advisor of the Year Gold Award & Best Financial Plan, Hong Kong – Benchmark
- Advisor of the Year Silver Award & Professional Image, Hong Kong – Benchmark
- Best Foreign Wealth Management Bank, China
 – 21st Century Business Herald
- Best Wealth Manager, China
 The Asset
- Best Wealth Manager, Indonesia - The Asset

TECHNOLOGY AND OPERATIONS

- Innovation Awards 2014
 Customer Experience, Global
 SAG (Software AG Germany)
- Best ATM and Kiosks, Asia-Pacific – The Asian Banker
- Best Cloud Based Programme, Asia-Pacific – *The Asian Banker*
- Trailblazer of the Year, Asia – Retail Banker International
- Excellence in Social Media

 Customer Relations/Brand Engagement, Asia
 Retail Banker International
- Innovation in Service Delivery
 ATM, Asia Retail Banker International
- Transformation Award, Asia
 Procurement Leaders
- Domestic Technology & Operations Bank of the Year, Singapore
 Asian Banking & Finance

- Technology Initiative of the Year, Singapore – Cards and Electronic Payments International
- Most Innovative Use of Infocomm Technology (Private Sector – General), Singapore
 – National Infocomm Awards
- Website of the Year, Singapore – Asian Banking & Finance
- Best Online Banking Initiative, Singapore – Asian Banking & Finance
- Core Banking System Initiative, Singapore – Asian Banking & Finance
- Best In-House Contact Centre of the Year Above 100 Seats, Singapore
 Contact Centre Association of Singapore
- ABS Excellent Service Champion Award, Singapore
 The Association of Banks in Singapore
- Grand Award (Gold Award), Hong Kong – Hong Kong Association for Customer Service Excellence
- Contact Centre Representative of the Year (Multi-Media), Hong Kong – Hong Kong Call Centre Association
- Mystery Caller Assessment Award
 Banking, Hong Kong Hong Kong
 Call Centre Association
- Outbound Contact Centre Representative of the Year (Silver), Hong Kong – Hong Kong Call Centre Association
- Best Practice Award Technology Innovation, Hong Kong – Best Practice Management
- Best Practice Award Project Management, Hong Kong – Best Practice Management
- Awards for Industries: Productivity & Quality Certificate of Merit, Hong Kong – Hong Kong Productivity Council

HUMAN RESOURCES

- Great Workplace Award, Global – Gallup
- Aon Hewitt Global Top Companies for Leaders – Top 25, Global – Aon Hewitt
- Best Employee Engagement Strategy, Southeast Asia – Marketing Magazine
- Best Graduate Development, Singapore – HRM

- Best Graduate Programme, Singapore – Singapore's 100 Leading Graduate Employers
- Best Student Marketing Campaign, Singapore – Singapore's 100 Leading Graduate Employers
- Best Reward & Recognition Strategies, Singapore – HRM
- Best Work-Life Balance, Singapore – *HRM*
- SHARE Corporate Gold Award, Singapore – *Community Chest*
- Graduate Employer of the Year
 2nd Runner-Up, Singapore
 Singapore's 100 Leading
 Graduate Employers
- Banking and Financial Services Sector

 Winner, Singapore Singapore's 100
 Leading Graduate Employers
- Investment Banking and Investment Management Sector – Winner, Singapore – *Singapore's 100 Leading Graduate Employers*
- Most Supportive Colleagues, Singapore – Best Companies for Mums (NTUC)
- Distinguished Family Friendly Award, Hong Kong – *Family Council*
- Talent Management: Management Associate Programme, Hong Kong – Institute of HR Management
- Talent Acquisition and Retention, Hong Kong – *Best Practice Management*
- Best HR Team, China 51job
- China Top Employer and Shanghai Top 30 Employer, China – *Zhaopin.com*
- People Development, Indonesia
 SWA Magazine
- Recruitment & Attraction, Indonesia - SWA Magazine
- Personal Leadership Indonesia
 SWA Magazine
- Best HR and Talent Practice, India - Banking Frontiers
- Best Learning & Development Team, India – TISS Leapvault CLO Awards
- Best Workplace, Taiwan
 Ministry of Labour
- Human Resources Innovation Award, Taiwan – *Ministry of Labour*