

## **DBS CapitaCard Complimentary and Privileged Parking Revised Requirements**

### **Frequently Asked Questions**

#### **Q. What is the DBS CapitaCard Complimentary/Privileged Parking privilege all about?**

A. The DBS CapitaCard Complimentary Parking is a privilege under the DBS CapitaCard Visa Platinum Credit Card and DBS CapitaCard MasterCard Platinum Debit Card Programme.

Cardmembers who register and qualify for Complimentary Parking will enjoy 3 hours of free parking per day at 12 participating CapitaMalls per month.

Cardmembers who register and qualify for Privileged Parking can enjoy 3 hours of free parking per day at 12 participating CapitaMalls and privileged parking lots at selected CapitaMalls per month.

#### **Q. How do I qualify for these parking privilege?**

A. All DBS CapitaCard Visa Platinum Credit and DBS CapitaCard MasterCard Platinum Debit Cardmembers may register for this parking privilege.

Please visit the web page below to register your details with us.

<https://secure.dbs.com/forms/dbsform/layouts/eform/DBSForm.aspx?id=DBSCCPR>

Please provide your name, card number, car registration number, 10-digit car IU number and mobile number when you register at the above website. All information must be complete for a successful registration. The registration will be processed within 5 working days. Only successful registration and eligible customers will receive a sms confirmation.

Subsequently, if you need to update the information provided, please visit the website to edit any earlier submission. Amendment of any information will be processed within 5 working days.

#### **Q. How do I check what is my In Vehicle Unit (IU) number?**

The IU label is located on the left side of your IU device. Alternatively, you may check your IU label information online at the ONE.Motoring portal ([www.onemotoring.com.sg](http://www.onemotoring.com.sg))

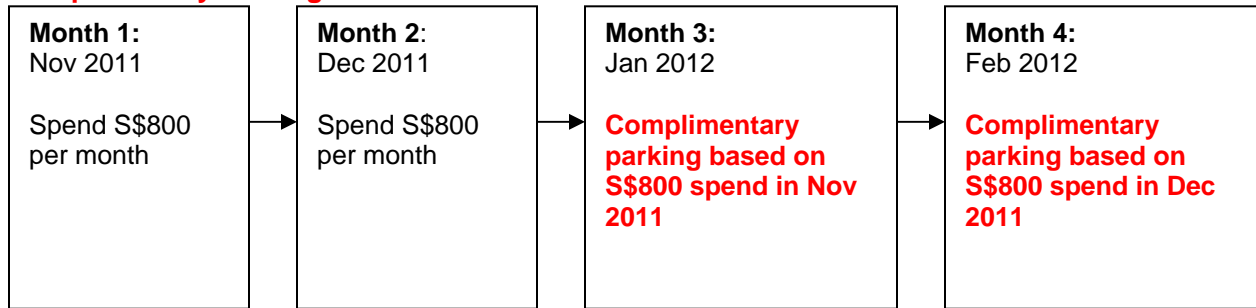
#### **Q. How and when will I be notified if I qualify for the parking privilege?**

A. If you qualify for the parking privilege, an SMS notification will be sent to the mobile number confirming the privilege. The SMS notification will be sent to you within the week before the parking privilege starts.

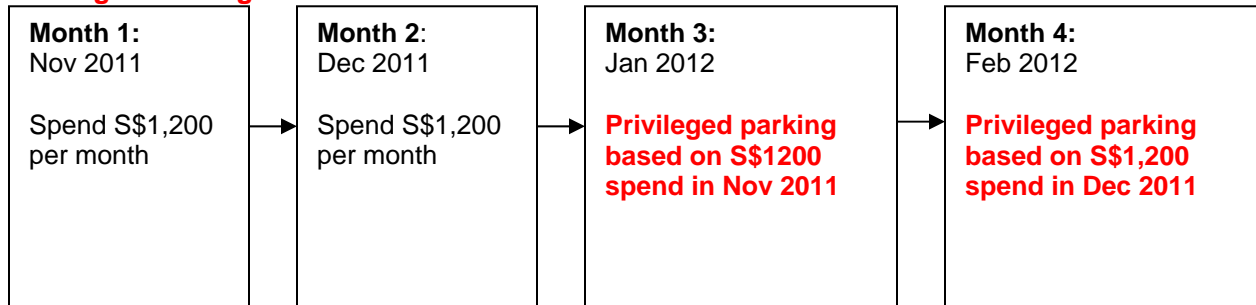
#### **Q. What are the changes in requirements for the parking privileges?**

A. We have revised the qualifying criteria. Effective 1 November 2011 a consecutive 3 month spend is no longer required for a one month complementary or privileged parking. A spend of S\$800 within a month is all it takes to receive the one month complimentary parking. Spend S\$1,200 within a month to receive the one month privileged parking.

**Illustrated Example:  
Complimentary Parking**



**Privileged Parking**



**Q. When will the revised qualifying requirements for the complimentary and privileged parking be effected?**

A. The revised qualifying requirements will be effected 1 November 2011 for parking privileges in January 2012 onwards. .

Please visit the following website for further details.

<http://www.dbs.com/sg/personal/cards/capitacardparking/default.aspx>

**Q. How will my complimentary parking and privileged parking for November and December be affected?**

A. Complimentary parking and privileged parking due to you in November 2011 and December 2011 will continue to follow the 3 month consecutive spend of S\$500 for complimentary parking and 3 month consecutive spend of S\$800 for privileged parking.

Hence, for your consecutive spend of S\$500 in July 2011, August 2011 and September 2011 you will be entitled to the one month complimentary parking in November 2011.

Likewise, a consecutive spend of S\$500 in August 2011, September 2011 and October 2011 will entitle you to a one month complimentary parking in December 2011.

The revised qualifying requirements come into effect for the November 2011 spend which is now revised to \$800 for complimentary parking and \$1200 for privileged parking.