



Live more,
Bank less

CEO Observations

6 Aug 2020



Business Outlook

- Operating trends **in line with 1Q guidance**
- Loan growth resilient, expected at **5% for full year led by non-trade corporate loans**
- **Record deposit inflows** in 1H led by Casa, momentum expected to continue
 - Casa ratio up 7%pt over half year to 66%
 - Excess deposits deployed in risk-free assets, diluting NIM but improving earnings and ROE
- **Full-year NIM expected to be around 1.60%**

Business Outlook

- Several **fee income streams improving** from trough in April as lockdowns ease
 - Cards and bancassurance rebound in June but remain below pre-Covid levels
 - Wealth management investment income rebounds strongly from trough in April to pre-Covid record levels
 - Investment banking pipeline healthy, market dependent
- Market conditions remain **conducive for Treasury Markets** income and for customer flows
- Unrealised MTM gains in investment securities **provide cushion for lower NIM**
- **Expense Management**
 - Cost-income ratio declines 3%pt to 39% in 1H, **full-year to be stable at 43%**
 - Ongoing review of cost structure

Credit Outlook

- Guidance for total allowances of **S\$3bn-5bn over two years maintained**; S\$1.9bn taken in 1H
- **Not seeing much NPL formation and SP in 2Q** other than for unsecured consumer credit
- **General allowance reserves at S\$3.8bn**, 24% above MAS minimum requirement
- Relief measures across key markets
 - S\$12.6bn in corporate loans, mostly secured; all on principal-only moratoriums
 - S\$5.7bn in consumer loans, mostly owner-occupied Singapore housing loans with LTV well below regulatory thresholds; largely on principal-plus-interest moratoriums
 - Industry working together to minimise cliff effects

Thank You